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SUMMARY OF THE FINAL AUDIT REPORT

ALGEBRA COLLEGE

Zagreb, May 2018

Report Summary

The Expert Panel appointed by the Agency for Science and Higher Education carried out the audit of the Algebra College, in line with the Ordinance on Audit of Internal Quality Assurance Systems at Higher Education Institutions in the Republic of Croatia.

The procedure was conducted in accordance with **ASHE Audit Criteria** and **ESG**.

The Panel was tasked with assessing whether HEI's internal quality assurance system is functional, fit for purpose and coherent, and whether it adequately supports institutional mission and overall development.

During the course of this procedure, the Panel identified HEI's strengths, weaknesses and good practices, and provided recommendations for the following period.

Basic information on higher education institution:

Name of higher education institution: College Algebra

Address: Ilica 242, 10000 Zagreb

Head of institution: dr. sc. Mislav Balković, dean

Audit Committee:

- Assoc. prof. dr. sc. Luka Grubišić, University of Zagreb, Faculty of Science, Committee Chair
- prof. dr. sc. Zmago Brezočnik, Faculty of Electrical Engineering and Computer Science, University of Maribor
- Zoran Vrhovski, mag. ing. el. techn. inf., Polytechnic of Bjelovar
- Morana Mratović, CEMEX Hrvatska - Head of QMS
- Eda Jovičić, student, Faculty of Electrical Engineering and Computing, University of Zagreb.

In the analysis of the documentation, site visit to the HEI and writing of the Report, the Panel was supported by:

- Marina Cvitanušić Brečić, univ. spec. oec. mag. oec, coordinator, ASHE
- dr. sc. Vesna Dodiković-Jurković, assistant coordinator, ASHE
- Damjan Pažin, support to the coordinator, ASHE.

Summary of audit results

Strengths

- Quality culture that encourages excellence and innovation
- Effective institutional structure, commitment and operational engagement of the management in matters of quality
- All employees are highly motivated
- Certified LLL programmes
- Efficient information system Infoeduka, which supports HEI's effectiveness
- High employability and recognizability of graduates
- Very well-equipped teaching facilities.

Weaknesses

- The enrolment of candidates who achieved (below) average GPA during their secondary school education
- Insufficient interest of students for the international student exchange programmes.

Good practice

- Culture of self-evaluation and openness to external evaluations
- Voluntary external and internal review of IQAS
- Regular revisions of all professional study programmes, aimed at monitoring and keeping up-to-date with new ideas and advances in the profession
- Two student surveys in one semester
- Financial support for the professional development of all staff
- Students can obtain Algebra Group industry certificates free of charge
- Involvement of Economic Council in institutional decision-making processes.

General recommendations

- Maintain a high level of involvement of all stakeholders in IQAS
- Maintain the transparency of IQAS, which supports the balance between accountability, trust and need for change.

Conclusion

On the basis of the analysis of submitted documentation, interviews conducted with HEI's stakeholders, and other evidence collected during the site visit, the Expert Panel reached a conclusion that internal quality assurance system of the Algebra College is in the following stage of development by individual audit criteria:

- 1) Quality policy: ADVANCED PHASE
- 2) Planning and management: ADVANCED PHASE
- 3) Implementation and monitoring: ADVANCED PHASE
- 4) Evaluation: ADVANCED PHASE
- 5) Improvements, innovations, impact: ADVANCED PHASE.

The Expert Panel also provided recommendations for the following period in order to ensure a continuous improvement of the internal quality assurance system, and consequently, the overall quality of all institutional activities.

Expert Panel's recommendation to the Agency for Science and Higher Education

Upon the completion of the audit procedure, the Expert Panel reached the conclusion that the evaluated higher education institution **meets the requirements for certification**.

The Panel thus recommends that the Agency for Science and Higher Education **issues a certificate** to Algebra College for an advanced internal quality assurance system, valid for a five-year period upon the adoption of this Report.

Zagreb, 2 May 2018

Committee Chair

Assoc. prof. dr. sc. Luka Grubišić