

## **ASIIN Seal & European Labels**

## **Accreditation Report**

Bachelor's Degree Programmes Information Systems and Technologies Information Systems and Technologies - distance learning Management and Organization

Provided by University of Belgrade - Faculty of Organizational Sciences

Version: 23 March 2018

## **Table of Content**

Α	About the Accreditation Process	3
В	Characteristics of the Degree Programmes	5
С	Peer Report for the ASIIN Seal	7
	1. The Degree Programme: Concept, content & implementation	7
	2. The degree programme: structures, methods and implementation	2
	3. Exams: System, concept and organisation17	7
	4. Resources	3
	5. Transparency and documentation20	)
	6. Quality management: quality assessment and development	2
D	Additional Documents23	3
Ε	Comment of the Higher Education Institution (10.01.2018)24	1
F	Summary: Peer recommendations (19.01.2018)25	5
G	Comment of the Technical Committee 07 – Business Administrat (13.03.2018)	ion 7
н	Decision of the Accreditation Commission (23.03.2018)28	3
Aj	ppendix: Programme Learning Outcomes and Curricula	)

## **A** About the Accreditation Process

Name of the degree programme (in original language)	(Official) Eng- lish transla- tion of the name	Labels applied for	Previous accredita- tion (issu- ing agency, validity)	Involved Technical Commit- tees (TC) <sup>2</sup>
Informacioni sistemi i tehnologije	Information Systems and Technologies	ASIIN, Euro-Inf® Label	Commission for accredi- tation and quality as- surance, 1.10.2014 30.09.2019.	07
Informacioni sistemi i tehnologije – studije na daljinu	Information Systems and Technologies - distance learn- ing	ASIIN, Euro-Inf® Label	Commission for accredi- tation and quality as- surance, 1.10.2014 30.09.2019.	07
Menadžment i organizacija	Management and Organiza- tion	ASIIN	Commission for accredi- tation and quality as- surance, 1.10.2014 30.09.2019.	07
Date of the contract: 30.01.2017				
Submission of the final version of the	ne self-assessmen	t report: 13.10.2017		
Date of the onsite visit: 0809.11.20	)17			
at: Belgrade, Serbia				

<sup>&</sup>lt;sup>1</sup> ASIIN Seal for degree programmes; Euro-Inf<sup>®</sup>: Label European Label for Informatics;

<sup>&</sup>lt;sup>2</sup> TC: Technical Committee for the following subject areas: TC 07 - Business Informatics/Information Systems.

Peer panel:							
Prof. Dr. Susanne Strahringer, Technische Universität Dresden;							
Prof. Dr. Thomas Barton, University of Applied Sciences Worms;							
Günther Müller-Luschnat, iteratec GmbH							
Representative of the ASIIN headquarter: Dr. Martin Foerster							
Responsible decision-making committee: Accreditation Commission for Degree Pro-							
grammes							
Criteria used:							
European Standards and Guidelines as of 15.05.2015							
ASIIN General Criteria, as of 10.03.2015							
Subject-Specific Criteria of Technical Committee 07 – Information Systems as of 09.12.2011							

## **B** Characteristics of the Degree Programmes

a) Name	Final degree (original/Eng- lish translation)	b) Areas of Spe- cialization	c) Corre- sponding level of the EQF <sup>3</sup>	d) Mode of Study	e) Dou- ble/Joint Degree	f) Duration	g) Credit points/unit	h) Intake rhythm & First time of offer
Information Sys- tems and Technol- ogies	B.Sc. Diplomirani inženjer organizacionih nauka/ Bachelor with honour of organizational sciences	-	Level 6	Full time	No	8 Semester	240 ECTS	Summer Semester
Management and Organization	B.Sc. Diplomirani inženjer organizacionih nauka/ Bachelor with honour of organizational sciences	Management; Operations Man- agement; Quality Manage- ment and Stand- ardization	Level 6	Full time	No	8 Semester	240 ECTS	Summer Semester
Information Sys- tems and Technol- ogies - distance learning	B.Sc. Diplomirani inženjer organizacionih nauka/ Bachelor with honour of organizational sciences	-	Level 6	Full time	No	8 Semester	240 ECTS	Summer Semester

For the Bachelor's degree programmes <u>Information Systems and Technologies</u> as well as <u>Information Systems and Technologies - distance learning</u> the institution has presented the following English profile on the website (accessed 16.11.2017: <u>http://www.fon.bg.ac.rs/eng/studies/undergraduate-studies/</u>):

"Information Systems and Technologies study program is aimed at acquiring the latest knowledge and skills in the field of information systems and technologies, mastering the latest methods and techniques and preparing students for a successful application of the acquired knowledge and skills."

<sup>&</sup>lt;sup>3</sup> EQF = The European Qualifications Framework for lifelong learning

For the Bachelor's degree programme Management and organization the institution has presented the following profile on the website (accessed 16.11.2017: <u>http://www.fon.bg.ac.rs/eng/studies/undergraduate-studies/</u>):

"Management and organization study program is designed as a modern way of educating engineers of organizational sciences and aimed at enabling them to successfully apply the acquired knowledge and skills in practice and continue further education. The study program content is based on current trends in business development in both domestic and international environment in areas of management, marketing, economics, finance, human resources, operational management, quality management and project and investment management.

Study program Management and organization is comprised of three study groups:

- Management
- Operations management
- Quality management"

## **C** Peer Report for the ASIIN Seal<sup>4</sup>

## 1. The Degree Programme: Concept, content & implementation

#### Criterion 1.1 Objectives and learning outcomes of a degree programme (intended qualifications profile)

#### Evidence:

- Self-Assessment Report
- SSC-based Objectives-Module-Matrices for all courses as Appendix to the SAR

#### Preliminary assessment and analysis of the peers:

For the study programme Bachelor Organization and Management the HEI presented a more or less detailed description of general learning outcomes as can be seen in the appendix of this report. For the Bachelor programmes in Information Systems and Technologies and Information Systems and Technologies – Distance Learning, the descriptions given on the website as well as in the SAR proved to be very generic and allowed only a vague impression of the overall targets of the programmes. At the same time it became apparent to the peers that the descriptions of the distance learning programme do not differ in any kind from those of the regular programme. The reason for this duplicity will be discussed later on. In any case, the peers emphasized that for both programmes more detailed descriptions of learning outcomes and overarching objectives should be presented that allow at the same time a certain distinction between the programmes insofar as especially the didactical and organizational differences between them become apparent. During the discussions at the on-site-visit the peers understood that the coordination of the bachelor programmes at the Faculty of Organizational Sciences (FOS) is carried equally by eighteen Departments that are functioning more or less autonomously. This explained in the eyes of the peers why a general description of the programmes' learning outcomes proved so difficult; while each department organizes its individual modules that appeared to be of very high standards an intermediate level consisting of one or two programme coordinators was lacking. Thus, there was little responsibility for the respective programmes as a whole and

<sup>&</sup>lt;sup>4</sup> This part of the report applies also for the assessment for the European subject-specific labels. After the conclusion of the procedure, the stated requirements and/or recommendations and the deadlines are equally valid for the ASIIN seal as well as for the sought subject-specific label.

the peers considered it highly recommendable to introduce such an instance that would be able to join the loose ends of the otherwise excellent modules. This instance of superior responsibility for the programmes as whole would also be reflected in the general description of the programme objectives as described above.

Nevertheless, although the overarching level was not entirely clear, detailed learning outcomes for each module were presented in objectives-module-matrices for all programmes and courses. These enabled the peers to fully understand the content of the programmes and the learning outcomes envisaged although the general description demanded above was missing. Therefore, the peers were convinced that the programmes are up-to-date and they could evaluate to what degree the programmes comply with the criteria of ASIIN and the Euro-Inf-label.

In the case of Bachelor Information Systems and Technologies students gain general competences in Mathematics, Economics and Information Systems that will enable them to function effectively as an interface of technical, economical and administrative aspects in the constantly growing Serbian industry. At the same time students are being conveyed techniques of scientific research and writing in order to be able to continue the studies and to specialize in a continuing Masters' programme. The Bachelor Organization and Management on the other hand has a clear focus on economic and administrative elements while also conveying knowledge in E-Business and Business Information Systems. Since the curricula of all three Bachelor programmes is the same during the first year of study and students only decide afterwards which subject they want to choose, necessary fundamentals in Mathematics and Informatics are equally taught. There is only one difference to be observed during the first year: In Information Systems and Technologies and Information Systems and Technologies – Distance Learning, subjects "Sociology" and "Psychology" are elective subjects, so students choose one subject of those two, and have the obligatory subject "Programming 1". In Organization and Management on the other hand, students do not have the subject of Programming one but both Psychology and Sociology. In Organization and Management students choose one of the three specializations "Management", "Operations Management" and "Quality Management and Standardization" allowing for an adequate focus leading to specified job opportunities. In general, the peers were convinced for both programmes that graduates are being highly requested by the industry and that FOS maintains a close relationship with local industry representatives discussing the competences required from students. Nevertheless, the description of job profiles is equally missing along with the more detailed learning outcomes of the programme. Consequently, the peers consider it helpful to inform those interested in the degree programmes about the available specializations and the job opportunities to which they lead in a more transparent way.

In conclusion, the peers had no doubt about the high quality of the programmes and the learning outcomes that should be achieved by them. However, as has been outlined before, a description of these learning outcomes as well as the combined job profiles will be necessary and should be made public on the faculty website. Through these learning outcomes all three programmes should obtain a clearly recognizable characteristic, especially in order to distinguish the regular and the distance learning programme that is aptly enough to combine the otherwise excellent learning outcomes on course level to a programme-specific profile.

Apart from these descriptive deficiencies to the auditors it became clear that the programmes adequately reflect the ASIIN Subject-Specific Criteria as well as the EQF-level 6 for Bachelor programmes. For the Bachelor programmes <u>Information Systems and Technologies</u> and <u>Information Systems and Technologies – Distance learning</u> the HEI also applied for the Euro-Inf<sup>®</sup> (European Informatics) Label. The Euro-Inf<sup>®</sup> Label is a quality certificate for informatics degree programmes and is recognized Europe-wide. During the accreditation process, the reviewers moreover verified whether the degree programmes comply with the criteria fixed in the Euro-Inf<sup>®</sup> Framework Standards, operationalized by ASIIN SSC 07. Analysis of the Subject-Specific Criteria (SSC) of the Technical Committee for Information Systems encompasses the Euro-Inf<sup>®</sup> Framework Standards. The peers confirm that the Euro-Inf<sup>®</sup> Framework Standards regarding the intended learning outcomes are largely fulfilled for the Bachelor Programmes in line with the Bologna Declaration.

#### Criterion 1.2 Name of the degree programme

#### Evidence:

• Self-Assessment Report

#### Preliminary assessment and analysis of the peers:

The panel considered the names of the study programmes to be adequately reflecting the respective aims and learning outcomes.

#### **Criterion 1.3 Curriculum**

#### Evidence:

- Self-Assessment Report
- Curriculum for Information Systems and Technologies
- Curriculum for Information Systems and Technologies distance learning

- Curriculum for Management and Organization
- Module Descriptions
- SSC-based Objectives-Module-Matrices for all courses

#### Preliminary assessment and analysis of the peers:

The curricula of all study programmes under review were being reviewed by the panel in order to identify whether the described learning objectives can be achieved by the available modules. The descriptions were being presented in English translation but it was noted by the peers that on the website only the Serbian version is available to the stakeholders. Since the HEI is interested in attracting international students it is considered important that all descriptions should also be accessible online in an English translation.

The curricula revealed that all students at FOS start with the same study year in which fundamentals in Mathematics, Management, Economics, and Information Systems are taught. Additionally, students take language courses and introductions to Psychology and Sociology. After the first year students decide which degree programme they want to follow and in case they opt for Management and Organization they select one of the three specializations "Management", "Operations Management" and "Quality Management and Standardization". All three specializations are characterized by a great variety of electives that allow to pursuit individual interests while basic knowledge is conveyed compulsorily. The peers welcomed the division in specializations and fully agreed that the courses offered are adequate to reach the learning outcomes of the programme. In "Management" students gain special competences in courses such as "Marketing", "Statistics", "Project Management" and "Business Intelligence" before they specialize in electives such as "Business Communication skills and techniques", "Reliability and Risk Analysis" or "Eco-marketing". In "Operations Management" the focus is clearly laid on contents such as "Control systems", "Process Engineering" or "Computer integrated Manufacturing", complemented by electives such as "E-manufacturing", "Production systems design" and "Maintenance Management". "Quality Management and Standardization" on the other hand adds "Fundamentals of Quality", "Normative regulation of quality" and "Environmental quality management systems". This can be further specified in electives such as "Reliability and Risk Analysis", "Accreditation and Certification" or "Project management software support". In all three specializations the peers clearly saw the individual focus adequately reflected while the basic common knowledge of the Management and Organization was integrated. Furthermore, all students take a compulsory internship in the last semester before they write their final paper.

The curricula of Information <u>Systems and Technologies</u> and Information <u>Systems and Tech-</u> <u>nologies - distance learning</u> are exactly identical. All students take the same courses in a full time programme with the only difference the for the distance learning programme contents are made available online. Thus, after the first year of basic courses in Mathematics, Management, Economics, Informatics and Information Systems students deepen this knowledge in the second and third year with courses such as "Programming 2", "Computer Architecture and Operating Systems" or "Financial Management and Accounting" (in the second year) and "Computer networks and telecommunication", "Operational Research" and "Business Process Modelling" (in the third year). Now, the fourth year is then completely dominated by a huge variety of electives covering aspects ranging from "Internet marketing" to "Software Engineering" or "Mathematics and music". Although the peers were impressed by the offers and the apparently high quality concerning the envisaged learning outcomes they criticized that different to the Bachelor Management and Organization no specialization areas are being indicated that can be ideally followed by the students. Especially because of the laudable amount of electives the peers think it highly important that the faculty issues certain guidelines that indicate exemplary study plans of modules that can be reasonably combined in order to avoid overlaps or redundancies. Out of the available courses the peers saw attractive combination options such as Data Science, Operations Research, Decision Support, Software Development & Management, Web Computing (or Web Engineering or Internet of Things and Services), Smart Systems, Statistics & Econometrics or Business Analysis. For all these areas a broad variety of courses does already exist. However, very important was considered by the peers that modules specialized on some of the core disciplines of Information Systems Management such as "Business Application Systems", "Knowledge Management and e-Collaboration", "Digital Transformation and Change Management", "IS/ITManagement" or "IS Governance" are missing. Consequently, the peers strongly recommended strengthening these aspects which could also be introduced in a form of specialization area.

#### **Criterion 1.4 Admission requirements**

#### **Evidence:**

• Self-Assessment Report

#### Preliminary assessment and analysis of the peers:

Admission requirements are regulated for all study programmes in the same manner and follow a combination of High School results and an entrance exam at the Faculty. Thereby applicants can achieve a maximum of 100 points, 40 coming from High School grades, 60 from the entrance exam. All those who pass the entrance exam are being ranked in an enrolment list. Government defines the number of total places for enrolment and also the

number of places among those enrolled that will receive government funding. The remaining persons on the list are enrolled as self-funding students. In the case of Information systems and technologies there are currently 390 places of which 190 are government-funded and 200 self-financed. If several applicants achieve exactly the same number of points all of them are accepted since there are no further criteria in the election process. Quotas for applicants with special needs as well as ethnical minorities are equally respected. With the entrance regulations thus determined the peers found the admission requirements for all programmes suitable and well-defined.

#### Final assessment of the peers after the comment of the Higher Education Institution regarding criterion 1:

From the comment of the HEI the peers welcome the announcement that a study programme council shall be formed in near future in order to improve the organization of the study programmes. The panel is convinced that this will be a first step in the right direction to increase the efficiency on organizational and structural level of the programmes.

Further, they understand that detailed information about the available specializations in Organization and Management as well job profiles are being presented in a separate guide that can be purchased by students at the Faculty bookstore. The peers welcome the Faculty's initiative that such descriptions will be presented in near future also on the programmes' websites. Thus, the panel maintains its criticism also regarding the more differentiating descriptions of the Information Systems and Technologies programmes until the modifications are being made accessible on the website.

Regarding the specialization areas for the Information Systems and Technologies programmes the peers approve very much of the faculty's ambitions to strengthen the core disciplines with modules such as "Business Application Systems", "Knowledge Management and e-Collaboration", "Digital Transformation and Change Management", "IS/IT Management" or "IS Governance". They will be glad to review the improvements made during a future re-accreditation.

In conclusion, the peers agree this criterion to be partly fulfilled.

## 2. The degree programme: structures, methods and implementation

**Criterion 2.1 Structure and modules** 

#### Evidence:

- Self-Assessment Report
- Curriculum for Information Systems and Technologies
- Curriculum for Information Systems and Technologies distance learning
- Curriculum for Management and Organization
- Module Descriptions
- SSC-based Objectives-Module-Matrices for all courses
- Audit discussions

#### Preliminary assessment and analysis of the peers:

<u>All study programmes under review</u> are divided into modules which comprise a sum of teaching and learning. The panel found the structure of the modules in general to be adequate and manageable.

As already described, the curricula offer a great variety of electives which in the case of the Information Systems programmes should be aligned in a more expedient way. Apart from this practical issue, the peers were convinced, that the programme structures allow for an individual yet goal-oriented order of study in the designated time. Practical experience in the form of an internship is also part of the curriculum, although only in a small module of two ECTS credits. Nevertheless, the peers understood that internships have been introduced as mandatory part of Serbian curricula only in 2009. However, many students use the option of voluntary internships during their holidays. This tradition was confirmed by the industry representatives. They argued that otherwise the companies would have to share their responsibility for content and structure with the universities and thus prefer to leave them out. Consequently, the peers accepted that students do a small internship as part of their degree programme for which they are awarded two ECTS while they gain much more practical experience during their holidays on a voluntary but frequent basis. In addition to the internships practical work is part of many modules for which the faculty provides excellent equipment on its premises (compare criterion 4.3).

Similarly the Bachelor thesis or final paper as it is termed is not of an overly extensive dimension with only seven ECTS credits. Since the peers gained a qualitatively good impression of the final papers they agreed that both practical experience as well as capstone project effectively support the learning progress of the students.

International mobility is generally promoted by the faculty but also due to political circumstances is still in its infancy. Offers and co-operations are slowly being established but participation of students is not as high as could be expected. During the discussion with the students it became apparent that financial issues are the most discouraging factor reason why students shy away from going abroad. Nonetheless, some of them expressed great interest in doing so but complained about sometimes difficult procedures and limited places where to go. Consequently, the peers agreed that the offers should be continually extended but most importantly that the good infrastructure already existing should be better communicated to the students. Superficial fear could be easily overcome if more information about available scholarships and other opportunities were communicated more straightforwardly to the students. Furthermore, at the moment the programmes do not offer any clearly identifiable mobility windows; on the contrary, it was explained that students are welcome to go abroad at any time during their course of study. Although this might generally be positive it could be helpful to indicate one or two semesters where going abroad would be most logical and courses could be easily acknowledged. This could help to give students further orientation and push them to plan their mobility in advance. Apart from these communicative issues the panel was happy to see the regulations for the acknowledgement of qualifications gained at other universities are well in order and students are aware of it. Before leaving, students and faculty set up a learning agreement defining the courses that will be acknowledged afterwards. If courses cannot be acknowledged this needs to be justified by the responsible university committee. Consequently, the peers see that the acknowledgment regulations for international mobility are in accordance with the Lisbon convention.

In conclusion, the peers were of the opinion that the structure of the curricula and modules were well organized and support an effective study progress.

#### **Criterion 2.2 Work load and credits**

#### Evidence:

- Module Handbooks
- Self-Assessment Report
- Audit discussions

#### Preliminary assessment and analysis of the peers:

All modules are assigned with ECTS credits amounting to 30 credits each semester. Consequently, the workload is equally distributed over eight semesters. Each credit point amounts to 25-30 hours of student workload. The discussion with the students revealed that the calculation of workload is usually correct although it is not assessed by the course evaluation. Nevertheless, as will be discussed under criterion 6 the peers were convinced that sufficient committees with student participation are in existence, which offer the opportunity to discuss any irregularities of the workload that might arise. The only critical point that was discussed was the full-time degree programme distance learning since it is generally thought to address working students. Thus, the peers wondered if a workload of 30 ECTS per semester can be done by people with regular jobs. The HEI outlined that after completion of the first year in which they must take 60 ECTS-credits self-financed students can choose from a range of 37-60 ECTS-credits in order to better coordinate with their job. In the discussion the peers learned, that according to Serbian law the introduction of parttime degree programmes is not allowed, thus there is no other possibility. However, the examination regulations allow for an extension of studies up to eight years. Additionally, the students of the distance learning programme present at the discussion affirmed that workload and job could be well managed. It is understood that many of the courses are offered at very early or late hours so that they can be attended by working students. Further, the flexible handling of the examination periods described below allow for an individual time schedule. Given the legal limitations and in order to appreciate the initiative taken by the university to offer such a programme at all the peers accepted this solution. However, they express their support of the programme coordinators to further develop the distance learning programme and to exercise some pressure on the government to come to a more flexible approach.

#### **Criterion 2.3 Teaching methodology**

#### Evidence:

- Self-Assessment Report
- Audit discussions

#### Preliminary assessment and analysis of the peers:

It has already been outlined that teaching in the three programmes includes many practical approaches which was welcomed by the peers, especially since they learned that practiceoriented teaching and the integration of practical experience into the curriculum are quite innovative in the Serbian context. In general, teaching includes lectures, classroom exercises, tutorials, group exercises, laboratory work, group and individual projects as well as seminars. From the discussion with the teaching staff it became apparent that the teaching methodology includes modern didactical approaches and technological innovations. Materials for all modules are being presented online where also details about the schedule, assignments, etc. are made accessible. Several staff members explained to the panel how they integrate practical approaches and real-life project work into their courses in order to keep up student enthusiasm. The peers liked how the teaching staff emphasized industry co-operations in order to prepare their students to normal work cycles, project management and industry demand although the number of mandatory internships is still limited. Innovative teaching and e-learning are of special importance in the context of the distance learning programme. The peers were informed that scripts and exercises of all courses are available online, additionally online demonstrations with audio commentary are produced for most modules; some are even filmed and posted online.

During the on-site-visit the peers also gained a very positive impression of the laboratories available which are equipped with the modern technology required. Great extension works were going on that promised to modernize the facilities significantly within a short time and create more space for innovation centres and needed places for students to study, do research and work in groups. In sum, the peers were convinced that the teaching methodology applied in the programmes under review is state-of-the-art and ensures the learning progress of all students.

#### **Criterion 2.4 Support and assistance**

#### Evidence:

- Self-Assessment Report
- Audit Discussions

#### Preliminary assessment and analysis of the peers:

The peers had a very good impression of the offers related to support and assistance of the students at FOS. The students confirmed that the teaching staff is always available to any questions and supports the students in every possible way. Similarly, the students' office offers support and a great variety of student societies, especially sports clubs, are made available and generously funded. Especially impressive was the recently established innovation centre that enables the students to develop their own ideas in a modern ambience and infrastructure offers guest lectures and classes, supports start-up-companies, etc. During the whole visit the peers got a great impression of the drive of staff and students that perfectly underlined the outstanding reputation of the degree programmes in the country and beyond.

#### Final assessment of the peers after the comment of the Higher Education Institution regarding criterion 2:

Regarding the aspects of international mobility the peers welcome that the HEI plans to introduce a mobility window in order to help students to plan their mobility activities and course acknowledgment. The peers emphasize that they did have a good impression of the offers already in existence but underline, that the communication of these offers and possibilities may still be improved in the future.

In conclusion the peers consider this criterion to be largely fulfilled.

### 3. Exams: System, concept and organisation

#### Criterion 3 Exams: System, concept and organisation

#### Evidence:

- SSC-based Objectives-Module-Matrices for all programmes in the respective Self-Assessment Reports
- Self-Assessment Reports
- Module Handbooks
- Audit discussions

#### Preliminary assessment and analysis of the peers:

Each course-content in the reviewed study programmes is reflected in exams which are distributed in two examination periods each semester, the midterm and the final period. However, generally there are six exam windows from which students can flexibly and independently choose when to actually take their exams. This solution was considered very generous by the peers who were convinced that through this measure an equal distribution of the examinations is easily possible. This impression was confirmed by the students who very much like the flexibility which is also offered to the participants of the distance learning programme. Since all students have to take their exams in person at the University the six exam windows allow for a high compatibility with other work schedules.

The peers checked a variety of exams and bachelor theses and agreed that they all represented an adequate level of knowledge as represented by the EQF-Level 6. The Bachelor theses or "final papers" are awarded 7 ECTS only but the peers were generally contented with their standard and appreciated the fact the FOS co-ordinators are constantly trying to adapt to European standards. Further, the final paper is often prepared in connection with an industry internship of 2 ECTS which also leads to an additional enhancement of the quantity. Thus, the peers encourage the co-ordinators to develop the concept of Bachelor theses in the programmes in the line already pursued.

Final assessment of the peers after the comment of the Higher Education Institution regarding criterion 3:

The peers consider this criterion to be completely fulfilled.

#### 4. Resources

#### **Criterion 4.1 Staff**

#### **Evidence:**

- Self-Assessment Reports include Student-Teacher-Ratio, Academic staff, Equipment and Financial Resources
- On-site-visit
- Audit discussions

#### Preliminary assessment and analysis of the peers:

Along with the information in the SAR the HEI presented lists of staff members and their research areas for <u>all study programmes</u>. On this basis, the peers were convinced that the number of staff assigned to the programmes was sufficient to properly sustain them. All teachers are of outstanding qualification, many of them have international degrees and good English language competences. In the discussion with the staff, the panel learned that the teaching staff feels well supported by the University, possibilities for sabbaticals do exist and after three years staff members may apply for additional funding for international research for example in the context of PhD-theses. Apart from that each staff member has 700 Euro per year available for the attendance at conferences etc.; a sum which was not considered sufficient by staff and peers but which is still more than average in Serbia. In general, the staff members showed to be quite content with university support, teaching load and additional funding.

#### **Criterion 4.2 Staff development**

#### Evidence:

- Self-Assessment Reports
- Audit discussions

#### Preliminary assessment and analysis of the peers:

As outlined above the staff members felt generally well supported by the University. Further, there is a broad variety of offers for individual professional development. Via Erasmus+ they can go abroad for research projects. Further, the University offers specific courses with a focus on the improvement of didactical skills. On a voluntary basis staff members can also obtain a didactical certificate; these measures are considered to be important since good evaluation results and teaching quality are important criteria in the internal promotion procedures. A special focus is also laid on the improvement of English language skills since it is the general strategy of the Faculty to increase the number of courses offered in English in the process of internationalization.

#### **Criterion 4.3 Funds and equipment**

#### Evidence:

- Self-Assessment Reports include Student-Teacher-Ratio, Academic staff, Equipment and Financial Resources
- On-site-visit
- Audit discussions

#### Preliminary assessment and analysis of the peers:

The programmes are mostly funded by student fees. According to the results in the entrance exams the most qualified receive government scholarships which also pay for the student fees, all other students may matriculate on a self-paying basis. Thus, the funding of the programme is largely related to the number of students. Since the programmes enjoy an outstanding reputation in Serbia and graduates are highly competitive on the job market the peers have no doubt that the funding in the accreditation period will be secured. Further, through the introduction of the distance learning programme a model has been established that allows taking in even more students without overstraining the FOS premises.

Concerning the equipment the peers had a good impression during their tour through the institution. While much is under construction at the moment the laboratories are already well-equipped and those parts of the extension works already finished fully supported this impression. The innovation centre has already been outlined as an outstanding opportunity

for research and study and if the construction works continue as envisaged the equipment and infrastructure will have significantly improved at the end of the accreditation period.

#### Final assessment of the peers after the comment of the Higher Education Institution regarding criterion 4:

The peers consider this criterion to be completely fulfilled.

### 5. Transparency and documentation

#### **Criterion 5.1 Module descriptions**

#### Evidence:

Module Handbooks

#### Preliminary assessment and analysis of the peers:

The peers appreciated the module descriptions presented beforehand with the self-assessment report. From the documentation and during the discussion with teaching staff and students they made certain that a complete description for each module is available to the students via internet thus ensuring that all students have sufficient information about the courses and their contents in advance. However, the descriptions available online are merely in Serbian; since the FOS aims at a further internationalization of the programmes the peers strongly recommend to present translations of all the descriptions. Further, the peers could not find any description of the module "final paper". It was explained that there is a Serbian version available so the peers ask for a presentation of an English translation.

In some modules the description of the learning outcomes was considered to be too generic or redundant. For example, in the module "Software Engineering" the learning outcomes were simply given as "Students' ability to use principles and techniques of contemporary software engineering" or in the module "Human Resources Management" as "Gaining necessary knowledge and preparing students to use it in practice". In these cases the peers ask for a more detailed description in order to ensure the modules' outcome-oriented approach. Also, the recommended literature was not always up-to-date. The peers would recommend re-checking the descriptions and occasionally update them. In a few cases there were also inconsistencies with the awarded ECTS credits. In "E-Business" the ECTS points are given as 5/6. While there may be an explanation for this it does not become clear from the description itself so the peers consider it necessary to add the missing information. Apart from these issues, the descriptions offer sufficient information about the course content, the module responsibility, required examinations, teaching methodologies and workload.

#### **Criterion 5.2 Diploma and Diploma Supplement**

Evidence:

• Exemplary Diploma Supplement for each degree programme

#### Preliminary assessment and analysis of the peers:

Along with the self-assessment report the HEI presented exemplary Diploma Supplements for each degree programme covering all required information about the programme contents, the curricula, the calculation of the final grade and the Serbian system of higher education.

#### **Criterion 5.3 Relevant rules**

#### Evidence:

Regulations for examination, admission, etc. are added to the Self-Assessment Report

#### Preliminary assessment and analysis of the peers:

The peers realized that regulations for all important aspects of student life and the respective degree programmes have been issued by the HEI and are accessible to the students through the University website. During the discussion with the students, it became clear that all participants knew perfectly well where to find any regulations or whom to contact if any additional information was required.

#### Final assessment of the peers after the comment of the Higher Education Institution regarding criterion 5:

Together with the comments on the peers' report the HEI presented a translation of the course description for the final project that was generally satisfying. Further, more detailed descriptions of learning outcomes were presented and inconsistencies with the ECTS credits detailed. However, the peers emphasize that the sometimes limited descriptions of learning outcomes do also apply to other modules of which the corrected ones were only examples. Hence, they ask the HEI to the check the module handbook and present a corrected version in future. The panel acknowledges the presented list of course literature for 2017/18 which is completely up-to-date.

Consequently, the peers consider this criterion to be partly fulfilled.

## 6. Quality management: quality assessment and development

#### **Criterion 6 Quality management: quality assessment and development**

Evidence:

- Surveys and Questionnaires attached to the Self-Assessment Report
- Audit discussions

#### Preliminary assessment and analysis of the peers:

Through the material presented in the Self-Assessment Report as well as the discussions during the on-site visit the peers had an excellent impression of the quality assurance mechanisms in place at the University and the FOS. For further external quality checking the FOS has an ISO 9001:2008 certificate standard, which is confirmed by Bureau Veritas Certification. The most central element of internal quality assurance is the course evaluation carried out every semester for each course. On faculty level a commission discusses the evaluation results and deals with any complaints; if individual teachers are criticized they will have a discussion with the dean. In the case of repeated issues additional didactical courses may be demanded. The students are not immediately informed about the results of each evaluation but the peers learned that student representatives are part of all commissions involved. Further, if any demands of the students cannot be met by the faculty this needs to be explained to the students. In addition to the course evaluations graduate students are also being asked to answer a survey. But importantly, the peers clearly saw that students and teachers are enjoying an open communication on faculty level where criticism can be expressed and is taken seriously. During the discussion with the students they emphasized that the faculty staff is very interested in their feedback and improving the teaching quality of the programmes. Therefore, the peers agreed that the quality management processes are well established and aim at an on-going improvement of the programmes.

Final assessment of the peers after the comment of the Higher Education Institution regarding criterion 6:

The peers consider this criterion to be completely fulfilled.

## **D** Additional Documents

Before preparing their final assessment, the panel ask that the following missing or unclear information be provided together with the comment of the Higher Education Institution on the previous chapters of this report:

D 1. Module description of the "final project"

# E Comment of the Higher Education Institution (10.01.2018)

The institution provided a detailed statement in a separate document as well as the following additional documents:

• Coverage Plan of courses with teachers and literature for school year 2017/2018

## F Summary: Peer recommendations (19.01.2018)

Taking into account the additional information and the comments given by the HEI the peers summarize their analysis and final assessment for the award of the seals as follows:

Degree Programme	ASIIN-seal	Subject-specific label	Maximum duration of accreditaiton
Ba Information Sys- tems and Technolo- gies	With requirements for one year	Euro-Inf	30.09.2023
Ba Information Sys- tems and Technolo- gies – Distance Learning	With requirements for one year	Euro-Inf	30.09.2023
Ba Management and Organization	With requirements for one year	-	30.09.2023

#### Requirements

- A 1. (ASIIN 1.1) Draft the educational objectives/learning outcomes so that they describe in adequate detail the academic, subject-specific and professional classification of the qualifications gained in the degree programmes.
- A 2. (ASIIN 5.1) Rewrite the module descriptions so as to include information about the respective learning outcomes and the awarded ECTS credits.

#### Recommendations

For the Ba Information Systems and Technologies and Information Systems and Technologies – Distance learning

- E 1. (ASIIN 1.3) It is recommended to indicate different specializations in the elective courses through exemplary study plans.
- E 2. (ASIIN 1.3) It is recommended to strengthen the core disciplines of Information Systems management such as "Business Application Systems", "Knowledge Management and e-Collaboration", "Digital Transformation and Change Management" or "IS/IT Management" or "IS Governance".
- E 3. (ASIIN 1.1) It is recommended to further strengthen the organization of the programme on Faculty level through the introduction of a responsible programme co-

ordinator and the formulation of general programme objectives accessible to all stakeholders.

#### For all programmes

- E 4. (ASIIN 2.1) It is recommended to enhance and to better communicate the offers of international mobility (through indicating a fixed window of mobility).
- E 5. (ASIIN 5.1) It is recommended, to translate all module descriptions into English and to make them accessible to all stakeholders via the programme websites.

## G Comment of the Technical Committee 07 – Business Administration (13.03.2018)

#### Assessment and analysis for the award of the ASIIN seal:

The Technical Committee discusses the procedure and agrees with the assessment of the peers in all aspects.

#### Assessment and analysis for the award of the Euro-Inf<sup>®</sup> Label:

The Technical Committee deems that the intended learning outcomes of the degree programmes Ba Information Systems and Technologies and Ba Information Systems and Technologies – Distance Learning do comply with the Subject-Specific Criteria of the Technical Committee 07 – Business Administration.

Degree Programme	ASIIN-seal	Subject-specific label	Maximum duration of accreditaiton		
Ba Information Sys- tems and Technolo- gies	With requirements for one year	Euro-Inf	30.09.2023		
Ba Information Sys- tems and Technolo- gies – Distance Learning	With requirements for one year	Euro-Inf	30.09.2023		
Ba Management and Organization	With requirements for one year	-	30.09.2023		

The TC 07 – Business Administration recommends the award of the seals as follows:

# H Decision of the Accreditation Commission (23.03.2018)

#### Assessment and analysis for the award of the ASIIN seal:

The Accreditation Committee discusses the procedure and agrees with the assessment of the peers and the Technical Committee in all aspects.

Assessment and analysis for the award of the Euro-Inf® Label:

The Accreditation Committee deems that the intended learning outcomes of the degree programmes Ba Information Systems and Technologies and Ba Information Systems and Technologies – Distance Learning do comply with the Subject-Specific Criteria of the Technical Committee 07 – Business Administration.

Degree Programme	ASIIN-seal	Subject-specific label	Maximum duration of accreditaiton		
Ba Information Sys- tems and Technolo- gies	With requirements for one year	Euro-Inf	30.09.2023		
Ba Information Sys- tems and Technolo- gies – Distance Learning	With requirements for one year	Euro-Inf	30.09.2023		
Ba Management and Organization	With requirements for one year	-	30.09.2023		

The Accreditation Committee recommends the award of the seals as follows:

#### Requirements

- A 1. (ASIIN 1.1) Draft the educational objectives/learning outcomes so that they describe in adequate detail the academic, subject-specific and professional classification of the qualifications gained in the degree programmes.
- A 2. (ASIIN 5.1) Rewrite the module descriptions so as to include information about the respective learning outcomes and the awarded ECTS credits.

#### Recommendations

For the Ba Information Systems and Technologies and Information Systems and Technologies – Distance learning

- E 1. (ASIIN 1.3) It is recommended to indicate different specializations in the elective courses through exemplary study plans.
- E 2. (ASIIN 1.3) It is recommended to strengthen the core disciplines of Information Systems management such as "Business Application Systems", "Knowledge Management and e-Collaboration", "Digital Transformation and Change Management" or "IS/IT Management" or "IS Governance".
- E 3. (ASIIN 1.1) It is recommended to further strengthen the organization of the programme on Faculty level through the introduction of a responsible programme coordinator and the formulation of general programme objectives accessible to all stakeholders.

#### For all programmes

- E 4. (ASIIN 2.1) It is recommended to enhance and to better communicate the offers of international mobility (through indicating a fixed window of mobility).
- E 5. (ASIIN 5.1) It is recommended, to translate all module descriptions into English and to make them accessible to all stakeholders via the programme websites.

## Appendix: Programme Learning Outcomes and Curricula

According to the self-assessment report the following **objectives** and **learning outcomes** (intended qualifications profile) shall be achieved by the Bachelor degree programme Information Systems and Technologies:

"The aim of the study program is to gain the latest knowledge and skills in the field of information systems and technologies, introduction and utilization of modern methods and techniques, to prepare students for a successful application of the gained knowledge and skills in their profession as well as to resume further education at higher levels of study.

Information Systems and Technologies is a study program of undergraduate studies. The outcome of the study process is to create competent and multidisciplinary oriented engineers for information systems who can work effectively and efficiently in dynamic business environment with the acquired theoretical and practical knowledge."

	Code	Course	Se- mes ter	Тур е	Cours e sta- tus	Cla tive	sses o e teacl	f ac- ning	Othe r clas- ses	ECT S			
						Lec- ture s	Excer cices	Lab. excer cices					
	FIRST YEAR												
1.	Z0000 1	Mathematics 1	1	ТМ	0	2	2	0	1	6			
2.	Z0000 2	Economics	1	ТМ	0	2	2	0	0	6			
3.	Z0000 3	Management	1	ТМ	0	2	2	0	0	6			

The following **curriculum** is presented:

4	70000	Fundame	entals of	1	AO	0	2	1	1	0	5
<u>-</u> т.	1	Informat	ion and	-				-	-		
	4	Commun									
		Taskasla									
		rechnoic	ogies								
5.	Z00IP1	Elective	Elective course 1		AO	E					4
		Z00005	Z00005 Socio-		AO	E	2	1	0	0	
			logy								
		Z00006	Psycho-	1	AO	E	2	1	0	0	
			logy								
	700/50										
6.	2001P2	Elective course 2		1,2	AO	E					5
		Z00007	English	1,2	AO	E	2	2	0	0	
			lan-								
			guage								
			for spe-								
			cific								
			pur-								
			poses 1								
		700008	Franch	1.2			2	2	0	0	
		200008	French	1,2	AU	E	2	2	0	0	
			guage								
			for spe-								
			CITIC								
			pur-								
			poses 1								
7.	Z0001	Mathem	atics 2	2	TM	0	2	3	0	1	6
	1										
0				2	NC	0	2	0	2	0	1
ð.		Program	TILL T	2	IND		2	0	2	0	4
9.	Z0001	Organiza	tion Ba-	2	ΤM	0	2	2	0	0	6
	2	sic									
10.	Z0001	Producti	on sys-	2	NS	0	2	2	0	0	6
	3	tems									
			tems								

11.	Z0001 4	Introduct Informat	tion to ion Sys-	2	AO	0	2	1	1	0	6	
		tems	,									
То	tal of acti	ive teachir	ng classes t	this aca	demic	year =	22	18	4	2	60	
	SECOND YEAR											
1.	00000 1	Computer Archi- tecture and Oper- ating Systems		3	NS	0	2	1	1	0	6	
2.	00000 2	Program	ming 2	3	NS	0	2	1	1	0	6	
3.	00000 3	Mathema	atics 3	3	ТМ	0	2	2	0	1	6	
4.	00000 4	Marketing		3	NS	0	2	2	0	0	5	
5.	00000 5	Probability The- ory		3	ТМ	0	2	2	0	0	6	
6.	Z00IP4	Elective	course 3	3,4	AO	E					3	
		000006	English lan- guage for spe- cific pur- poses 2	3,4	AO	E	2	2	0	0		
		000007	French lan- guage for spe- cific pur- poses 2	3,4	AO	E	2	2	0	0		

7.	00001 0	Data S and Algo	tructures rithms	4	NS	0	2	2	0	0	6
8.	00001 3	Statistics	i	4	ТМ	0	2	2	0	1	6
9.	00001 4	Manager technolo developr	ment of gy and ment	4	TM	0	2	2	0	1	5
10.	00001 5	Financial Ma- nagement and Ac- counting		4	AO	0	2	2	0	0	6
11.	ITIP01	Elective course IT- 01		4		E					5
		000011	Nume- rical Analy- sis	4	NS	E	2	2	0	0	
		000012	Discret e ma- thema- tical struc- tures	4	TM	E	2	2	0	0	
Tot	al of activ	e teaching	g classes th	nis acac	lemic y	ear =	22	20	2	3	60
				Tł	HIRD YE	AR					
1.	00001 8	Computer net- works and tele- communication		5	NS	0	2	1	1	0	6
2.	00001 9	Operatio arch 1	nal Rese-	5	TM	0	2	2	0	1	6
3.	00002 0	System t	heory	5	NS	0	2	2	0	0	6

#### 0 Appendix: Programme Learning Outcomes and Curricula

4.	00002 1	E-busine	SS	5	AO	0	2	1	1	0	6
5.	ITIP02	Elective of 02	course IT-	5		E					5
		000016	Human re- source ma- nage- ment	5	AO	E	2	2	0	0	
		000017	Project Ma- nage- ment	5	AO	E	2	2	0	0	
6.	00002 2	Operational Rese- arch 2		6	TM	0	2	2	0	1	5
7.	00002 3	Databases		6	NS	Ο	2	2	0	1	6
8.	00002 4	Program guages	ming lan-	6	AO	0	2	1	1	0	5
9.	00002 5	Legal Basis of In- formation Sys- tems		6	AO	0	2	2	0	0	5
10.	00002 6	Business ses Mode	Proces- elling	6	NS	0	2	2	0	0	5
11.	ITIP03	Elective course IT- 03		6		E					5
		000027	Deci- sion Theory	6	AO	E	2	2	0	0	

		000028	Linear Statisti- cal Mo- dels	6	AO	E	2	2	0	0	
Total of active teaching classes this academic year =							22	19	3	3	60
FOURTH YEAR											
1.	00002 9	Informat tems De	tion Sys- sign	7	ТМ	0	2	2	1	0	6
2.	00003 0	Internet logies	Techno-	7	AO	0	2	1	1	1	6
3.	00003 1	Simulation mulation ages	on and si- n langu-	7	ΤM	0	2	1	1	0	6
4.	00003 4	Intelliger tems	nt Sys-	7	ΤM	0	2	2	0	0	6
5.	ITIP04	Elective 04	course IT-	7		E					4
		10000 1	E-learn- ing	7	AO	E	2	2	0	0	
		10011 0	Software Enginee- ring	7	AO	E	2	2	0	0	
		10000 4	Software Project Manage- ment	7	AO	E	2	2	0	0	
		10000 6	Decision support systems	7	AO	E	2	2	0	0	

	10001		7		Г	2	2	0	0	
	10001	Mathe-	/	AO	E	2	2	0	0	
	2	matics								
		Software								
		Packa-								
		ges								
	1000A	Opti-	7	AO	E	2	2	0	0	
	9	mization								
		Methods								
	10001	Data	7	NS	E	2	2	0	0	
	4	analysis								
	10001	Ad-	7	NS	E	2	2	0	0	
	6	vanced						_	-	
	-	NFT								
		technol-								
		ogios								
		Ogies								
	10001	Software	7	NS	E	2	2	0	0	
	8	patterns								
	10001	Intro-	7	NS	E	2	2	0	0	
	9	duction								
		to Com-								
		binato-								
		rial Onti-								
		mization								
		1112011011								
	10002	Intro-	7	NS	E	2	2	0	0	
	0	duction								
		to Math-								
		ematical								
		Pro-								
		gram-								
		ming								
	10002	Multi-	7	NS	E	2	2	0	0	
	4	media								
	10002 8	Analysis and Logi- cal De- sign of IS (project)	7	NS	E	2	2	0	0	
--	------------	---	---	----	---	---	---	---	---	--
	10003 2	Risk manage- ment in e-busi- ness project	7	NS	E	2	2	0	0	
	10003 3	Concur- rent pro- gram- ming	7	NS	E	2	2	0	0	
	10003 4	Time Se- ries Analysis	7	NS	E	2	2	0	0	
	10010 3	Reliabi- lity and Risk Analysis	7	NS	E	2	2	0	0	
	10003 7	Game theory funda- mentals	7	NS	E	2	2	0	0	
	10010 0	Econo- metrics	7	NS	E	2	2	0	0	
		Dyna- mics of orga- nizatio- nal sys- tems	7	NS	E	2	2	0	0	

			Distribu- ted com- puter systems	7	NS	E	2	2	0	0	
			User in- terface design	7	NS	E	2	2	0	0	
			XML Techno- logies and Applica- tions	7	NS	E	2	2	0	0	
			Pro- gram- ming langu- age transla- tors	7	SA	E	2	2	0	0	
			Mobile business	7	SA	E	2	2	0	0	
6.	00003 3	Softwar	re design	8	NS	0	2	1	1	0	6
7.	00008 1	Fundam Qualiy	nentals of	8	NS	0	2	2	0	1	5
8.	ITIP05	Elective 05	course IT-	8		E					4
		10001 3	Ele- ments of the The- ory of al- gorithms	8	SA	E	2	2	0	0	

	10000 2	Digital Econo- mics	8	SA	E	2	2	0	0	
	10003 5	Biosta- tistics	8	SA	E	2	2	0	0	
	10010 7	Financial systems mode- ling	8	SA	E	2	2	0	0	
	10010 8	Intro- duction to opti- mal con- trol and game theory	8	SA	E	2	2	0	0	
	10011 1	Supply Chain Manage- ment 1	8	SA	E	2	2	0	0	
	10011 2	Intro- duction to fuzzy logic	8	SA	E	2	2	0	0	
	10011 4	Web Pro- gram- ming	8	SA	E	2	2	0	0	
	10000 3	Internet marke- ting	8	SA	E	2	2	0	0	
	10000 5	Machine learning	8	SA	E	2	2	0	0	

10000 8	) Applied Operati- ons Re- search	8	SA	E	2	2	0	0	
0 10001	L Pro- gram- ming data ac- cess	8	SA	E	2	2	0	0	
10001 1	Basis of Compu- ter Geo- metry	8	SA	E	2	2	0	0	
10001 7	Advan- ced Java Techno- logies	8	SA	E	2	2	0	0	
10002 1	2 Heuristic methods	8	SA	E	2	2	0	0	
10002 5	2 Multi- media produc- tion	8	SA	E	2	2	0	0	
10002 6	2 Mobile compu- ting	8	SA	E	2	2	0	0	
10002 7	2 Compu- ter Sys- tems Security	8	SA	E	2	2	0	0	
10002 9	2 Selected chapters	8	SA	E	2	2	0	0	

		in infor- mation systems								
	10003 0	Physical Project of IS in Selected Software Environ- ment (project)	8	SA	E	2	2	0	0	
	10003 1	Modern Software Architec- tures	8	SA	E	2	2	0	0	
	10003 6	Statisti- cal Infer- ence	8	SA	E	2	2	0	0	
	10003 8	Mathe- matical Models of Effi- ciency	8	SA	E	2	2	0	0	
	10003 9	Intro- duction to elec- tronic business manage- ment	8	SA	E	2	2	0	0	
	I0A10 4	Soft compu- ting	8	SA	E	2	2	0	0	

	1.1	•	<b>TN</b> 4	-	2	2	•	0	
	of things	8	IM	E	2	2	0	0	
	Intro- duction to neural net- works	8	AO	E	2	2	0	0	
	Peda- gogy with di- dactics	8	TM	E	2	2	0	0	
	Open source software	8	SA	E	2	2	0	0	
	Systems theory 2	8	NS	E	2	2	0	0	
	English lan- guage for spe- cific pur- poses 3	8	AO	E	2	2	0	0	
	French lan- guage for spe- cific pur- poses 3	8	AO	E	2	2	0	0	
	Mathe- matical Logic with Ap- plica- tions	8	SA	E	2	2	0	0	

r							-				
			Mathe- matics and mu- sic	8	SA	E	2	2	0	0	
			Optimi- zation in Natural Re- sources Manage- ment	8	SA	E	2	2	0	0	
9.	ITIP06	Elective 06	course IT-	8	SA	E					4
		10000 2	Digital Econo- mics	8	SA	E	2	2	0	0	
		10000 8	Applied Operati- ons Re- search	8	SA	E	2	2	0	0	
		10000 3	Internet marke- ting	8	SA	E	2	2	0	0	
		10000 5	Machine learning	8	SA	E	2	2	0	0	
		10000 8	Advan- ced Planning and Schedu- ling	8		E	2	2	0	0	
		10001 0	Pro- gram- ming	8	SA	E	2	2	0	0	

		data ac- cess								
	10001 1	Basis of Compu- ter Geo- metry	8	SA	E	2	2	0	0	
	10001 3	Ele- ments of the The- ory of al- gorithms	8	SA	E	2	2	0	0	
	10001 7	Advan- ced Java Techno- logies	8	SA	E	2	2	0	0	
	10002 1	Heuristic methods	8	SA	E	2	2	0	0	
	10002 5	Multi- media produc- tion	8	SA	E	2	2	0	0	
	10002 6	Mobile compu- ting	8	SA	E	2	2	0	0	
	10002 7	Compu- ter Sys- tems Security	8	SA	E	2	2	0	0	
	10002 9	Selected chapters in infor- mation systems	8	SA	E	2	2	0	0	

	10003	Physical	8	SA	Е	2	2	0	0	
	0	Project								
		of IS in								
		Selected								
		Software								
		Environ-								
		ment								
		(project)								
	10003	Modern	8	SA	E	2	2	0	0	
	1	Software								
		Architec-								
		tures								
	10003	Biosta-	8	SA	E	2	2	0	0	
	5	tistics								
	10003	Statisti-	8	SA	E	2	2	0	0	
	6	cal Infer-								
		ence								
	10003	Mathe-	8	SA	E	2	2	0	0	
	8	matical								
		Models								
		of Effi-								
		ciency								
	10003	Intro-	8	SA	E	2	2	0	0	
	9	duction								
		to elec-								
		tronic								
		business								
		manage-								
		ment								
	10010	Financial	8	SA	E	2	2	0	0	
	7	systems								
		mode-								
		ling								

	10010	Intro-	8	SA	E	2	2	0	0	
	8	duction								
		mal con-								
		trol and								
		game								
		theory								
	10011	Supply	8	SA	E	2	2	0	0	
	1	Chain								
		Manage-								
		ment 1								
	10011 2	Intro-	8	SA	E	2	2	0	0	
	Ζ	to fuzzy								
	10014			6.0		2	2	0	0	
	10011	Web Bro	8	SA	E	2	2	0	0	
	4	gram-								
		ming								
	10410	Coft	0	64		2	2	0	0	
		compu-	0	SA	E	2	Z	0	0	
	7	ting								
						2	2	-		
		Internet	8	IM	E	2	2	0	0	
		or things								
		Intro-	8	AO	E	2	2	0	0	
		duction								
		to neural								
		net-								
		WUIKS								
		Peda-	8	TM	E	2	2	0	0	
		gogy								
		with al-								
		uactics								

	Open	8	SA	E	2	2	0	0	
	source								
	software								
	solution								
	Systems	8	NS	E	2	2	0	0	
	theory 2								
	Fnølish	8	AO	F	2	2	0	0	
	lan-	0	/.0	-	-	-	Ũ	Ū	
	guage								
	for sne-								
	cific pur-								
	p03e3 5								
	French	8	AO	E	2	2	0	0	
	lan-								
	guage								
	for spe-								
	cific pur-								
	poses 3								
	Mathe-	8	тм	F	2	2	0	0	
	matical	0	1101	L	2	2	0	0	
	Logic								
	LUGIC								
	with Ap-								
	plica-								
	tions								
	Mathe-	8	ΤM	E	2	2	0	0	
	matics								
	and mu-								
	sic								
	Ontimi	0	۲.	F	ר ר	С	0	0	
	zation in	0	AC		2	2	U	0	
	ке-								
	sources								
	ivianage-								
	ment								

-										
10.	ITIP07	Elective course IT-	8	SA	E	2	2	0	0	4
		07								
		(from the elective								
		course sets IT-05								
		and IT-06)								
11	70002	late as elste	0	<u> </u>	0					2
11.	20002	Internship	8	SA	0					2
	0									
			_							
12.	00005	Final paper	8	SA	0					7
	9									
Tot	al of activ	e teaching classes th	ear =	20	17	4	2	60		

According to the self-assessment report the following **objectives** and **learning outcomes** (intended qualifications profile) shall be achieved by the Bachelor degree programme <u>In-</u> formation Systems and Technologies – Distance Learning:

"The aim of the study program is to gain the latest knowledge and skills in the field of information systems and technologies, introduction and utilization of modern methods and techniques, to prepare students for a successful application of the gained knowledge and skills in their profession as well as to resume further education at higher levels of study.

Information Systems and Technologies is a study program of undergraduate studies. The outcome of the study process is to create competent and multidisciplinary oriented engineers for information systems who can work effectively and efficiently in dynamic business environment with the acquired theoretical and practical knowledge."

The following **curriculum** is presented:

	Code	Course	Se- mes ter	Тур е	Cours e sta- tus	Classes of ac- tive teaching	Othe r clas- ses	ECT S
--	------	--------	-------------------	----------	------------------------	---------------------------------	---------------------------	----------

							Lec- ture	Excer cices	Lab. excer		
							S		cices		
				FI	RST YE	AR					
1.	Z0000 1	Mathem	atics 1	1	ΤM	0	2	2	0	1	6
2.	Z0000 2	Economi	cs	1	ΤM	0	2	2	0	0	6
3.	Z0000 3	Management Fundamentals of		1	ΤM	0	2	2	0	0	6
4.	Z0000 4	Fundamentals of Information and Communication Technologies		1	AO	0	2	1	1	0	5
5.	Z00IP1	Elective course 1		1	AO	E					4
		Z00005 Socio- logy		1	AO	E	2	1	0	0	
		Z00006	Psycho- logy	1	AO	E	2	1	0	0	
6.	Z00IP2	Elective	course 2	1,2	AO	E					5
		Z00007	English lan- guage for spe- cific pur- poses 1	1,2	AO	E	2	2	0	0	
		Z00008	French lan- guage for spe- cific	1,2	AO	E	2	2	0	0	

			pur-								
			poses 1 Vathematics 2								
7.	Z0001	Mathem	atics 2	2	ΤM	0	2	3	0	1	6
	1										
8.		Program	ming 1	2	NS	0	2	0	2	0	4
9.	Z0001	Organiza	tion Ba-	2	TM	0	2	2	0	0	6
	2	sic									
10.	Z0001	Production	on sys-	2	NS	0	2	2	0	0	6
	3	tems									
11.	Z0001	Introduc	tion to	2	AO	0	2	1	1	0	6
	4	Information Sys- tems									
		ve teaching classes									
То	tal of acti	ve teaching classes		this aca	demic	year =	22	18	4	2	60
				SEC		FAR					
								Γ			
1.	00000	Compute	er Archi-	3	NS	0	2	1	1	0	6
	1	tecture a	ind Oper-								
2.	00000 2	Program	ming 2	3	NS	0	2	1	1	0	6
	2										
3.	00000	Mathem	atics 3	3	ΤM	0	2	2	0	1	6
	3										
4.	00000	Marketir	ng	3	NS	0	2	2	0	0	5
	4										
5.	00000	Probability The-		3	ΤM	0	2	2	0	0	6
	5	ory									
6.	Z00IP4	Elective course 3		3,4	AO	Е					3
		000006	English	3,4	AO	E	2	2	0	0	
			lan-								
			guage								

			for spe-								
			pur-								
			poses 2								
		000007	French	3,4	AO	E	2	2	0	0	
			lan-								
			guage								
			for spe-								
			cific								
			pur-								
			poses 2								
7.	00001	Data S	tructures	4	NS	0	2	2	0	0	6
	0	and Algo	rithms								
8.	00001	Statistics		4	TM	0	2	2	0	1	6
	3										
9.	00001	Manager	ment of	4	ΤM	0	2	2	0	1	5
	4	technolo	gy and								
		developr	nent								
10.	00001	Financial	Ma-	4	AO	0	2	2	0	0	6
	5	nagemer	nt and Ac-								
		counting									
11.	ITIP01	Elective	course IT-	4		E					5
		01									
		000011	Nume-	4	NS	E	2	2	0	0	
			rical								
			Analy-								
			sis								
		000012	Discret	4	TM	E	2	2	0	0	
			e ma-								
			thema-								
			tical								
			struc-								
			tures								

Tot	Total of active teaching classes this academic year =							20	2	3	60			
	THIRD YEAR         1. 00001       Computer       net-       5       NS       O       2       1       1       0       6													
1.	00001 8	Compute works a commun	er net- ind tele- ication	5	NS	0	2	1	1	0	6			
2.	00001 9	Operatio arch 1	nal Rese-	5	TM	0	2	2	0	1	6			
3.	00002 0	System t	heory	5	NS	0	2	2	0	0	6			
4.	00002 1	E-business		5	AO	0	2	1	1	0	6			
5.	ITIP02	Elective course IT- 02		5		E					5			
		000016 Human re- source ma- nage- ment		5	AO	E	2	2	0	0				
		000017 Project Ma- nage- ment		5	AO	E	2	2	0	0				
6.	00002 2	Operational Rese- arch 2		6	TM	0	2	2	0	1	5			
7.	00002 3	Databases		6	NS	0	2	2	0	1	6			
8.	00002 4	Program guages	ming lan-	6	AO	0	2	1	1	0	5			

9.	00002 5	Legal Ba formation tems	asis of In- on Sys-	6	AO	0	2	2	0	0	5
10.	00002 6	Business ses Mod	s Proces- Ielling	6	NS	0	2	2	0	0	5
11.	ITIP03	Elective 03	course IT-	6		E					5
		000027	Deci- sion Theory	6	AO	E	2	2	0	0	
		000028 Linear Statisti- cal Mo- dels		6	AO	E	2	2	0	0	
Tot	al of activ	e teaching classes t		nis acac	lemic y	ear =	22	19	3	3	60
				FO	URTH Y	EAR					
1.	00002 9	Informa tems De	tion Sys- sign	7	TM	0	2	2	1	0	6
2.	00003 0	Internet logies	Techno-	7	AO	0	2	1	1	1	6
3.	00003 1	Simulati mulation ages	on and si- n langu-	7	TM	0	2	1	1	0	6
4.	00003 4	Intelligent Sys- tems		7	TM	0	2	2	0	0	6
5.	ITIP04	Elective course IT- 04		7		E					4
		04									

-										
	10011 0	Software Enginee- ring	7	AO	E	2	2	0	0	
	10000 4	Software Project Manage- ment	7	AO	E	2	2	0	0	
	10000 6	Decision support systems	7	AO	E	2	2	0	0	
	10001 2	Mathe- matics Software Packa- ges	7	AO	E	2	2	0	0	
	1000A 9	Opti- mization Methods	7	AO	E	2	2	0	0	
	10001 4	Data analysis	7	NS	E	2	2	0	0	
	10001 6	Ad- vanced .NET technol- ogies	7	NS	E	2	2	0	0	
	10001 8	Software patterns	7	NS	E	2	2	0	0	
	10001 9	Intro- duction to Com- binato- rial Opti- mization	7	NS	E	2	2	0	0	

	10002	Intro-	7	NS	E	2	2	0	0	
	0	duction								
		to Math-								
		ematical								
		Pro-								
		gram-								
		ming								
	10002	Multi-	7	NS	E	2	2	0	0	
	4	media								
	10002	Analysis	7	NS	E	2	2	0	0	
	8	and Logi-								
		cal De-								
		sign of IS								
		(project)								
	10003	Risk	7	NS	E	2	2	0	0	
	2	manage-								
		ment in								
		e-busi-								
		ness								
		project								
	10003	Concur-	7	NS	E	2	2	0	0	
	3	rent pro-								
		gram-								
		ming								
	10003	Time Se-	7	NS	Е	2	2	0	0	
	4	ries								
		Analysis								
	10010	Reliabi-	7	NS	E	2	2	0	0	
	3	lity and								
		Risk								
		Analysis								
	10003	Game	7	NS	E	2	2	0	0	
	7	theory								
1										

		funda- mentals								
	10010 0	Econo- metrics	7	NS	E	2	2	0	0	
		Dyna- mics of orga- nizatio- nal sys- tems	7	NS	E	2	2	0	0	
		Distribu- ted com- puter systems	7	NS	E	2	2	0	0	
		User in- terface design	7	NS	E	2	2	0	0	
		XML Techno- logies and Applica- tions	7	NS	E	2	2	0	0	
		Pro- gram- ming langu- age transla- tors	7	SA	E	2	2	0	0	
		Mobile business	7	SA	E	2	2	0	0	

## 0 Appendix: Programme Learning Outcomes and Curricula

6.	00003 3	Softwar	re design	8	NS	0	2	1	1	0	6
7.	00008 1	Fundam Qualiy	nentals of	8	NS	0	2	2	0	1	5
8.	ITIP05	Elective 05	e course IT-	8		E					4
		<ul> <li>IO001 Ele-</li> <li>3 ments of the The-</li> <li>ory of al-</li> <li>gorithms</li> <li>IO000 Digital</li> <li>2 Econo-</li> <li>mics</li> </ul>		8	SA	E	2	2	0	0	
		10000 2	Digital Econo- mics	8	SA	E	2	2	0	0	
		10003 5	Biosta- tistics	8	SA	E	2	2	0	0	
		10010 7	Financial systems mode- ling	8	SA	E	2	2	0	0	
		10010 8	Intro- duction to opti- mal con- trol and game theory	8	SA	E	2	2	0	0	
		I0011 Supply 1 Chain Manage- ment 1		8	SA	E	2	2	0	0	
		10011 2	Intro- duction	8	SA	E	2	2	0	0	

	to fuzzy logic								
10011 4	Web Pro- gram- ming	8	SA	E	2	2	0	0	
10000 3	Internet marke- ting	8	SA	E	2	2	0	0	
10000 5	Machine learning	8	SA	E	2	2	0	0	
10000 8	Applied Operati- ons Re- search	8	SA	E	2	2	0	0	
10001 0	Pro- gram- ming data ac- cess	8	SA	E	2	2	0	0	
10001 1	Basis of Compu- ter Geo- metry	8	SA	E	2	2	0	0	
10001 7	Advan- ced Java Techno- logies	8	SA	E	2	2	0	0	
10002 1	Heuristic methods	8	SA	E	2	2	0	0	
10002 5	Multi- media	8	SA	E	2	2	0	0	

		produc- tion								
	10002 6	Mobile compu- ting	8	SA	E	2	2	0	0	
	10002 7	Compu- ter Sys- tems Security	8	SA	E	2	2	0	0	
	10002 9	Selected chapters in infor- mation systems	8	SA	E	2	2	0	0	
	10003 0	Physical Project of IS in Selected Software Environ- ment (project)	8	SA	E	2	2	0	0	
	10003 1	Modern Software Architec- tures	8	SA	E	2	2	0	0	
	10003 6	Statisti- cal Infer- ence	8	SA	E	2	2	0	0	
	10003 8	Mathe- matical Models of Effi- ciency	8	SA	E	2	2	0	0	

	10003	Intro-	8	S۵	F	2	2	0	0	
	00005		0	54	L	2	2	0	0	
	9	auction								
		to elec-								
		tronic								
		business								
		manage-								
		ment								
	I0A10	Soft	8	SA	E	2	2	0	0	
	4	compu-								
		ting								
		•8								
		Internet	8	ΤM	Е	2	2	0	0	
		of things								
		Intro-	8	AO	Е	2	2	0	0	
		duction								
		to neural								
		net-								
		works								
		Peda-	8	ΤM	Е	2	2	0	0	
		gogy								
		with di-								
		dactics								
		0.000	0	<u> </u>		2	2	0	<u> </u>	
		Open	8	SA	E	2	2	0	0	
		source								
		software								
		Systems	8	NS	E	2	2	0	0	
		theory 2								
		English	8	AO	E	2	2	0	0	
		lan-								
		guage								
		for spe-								
		cific pur-								
		noses 3								

r	T	1		1					1	1	
			French lan- guage	8	AO	E	2	2	0	0	
			cific pur- poses 3								
			Mathe- matical Logic with Ap- plica- tions	8	SA	E	2	2	0	0	
			Mathe- matics and mu- sic	8	SA	E	2	2	0	0	
			Optimi- zation in Natural Re- sources Manage- ment	8	SA	E	2	2	0	0	
9.	ITIP06	Elective 06	course IT-	8	SA	E					4
		10000 2	Digital Econo- mics	8	SA	E	2	2	0	0	
		10000 8	Applied Operati- ons Re- search	8	SA	E	2	2	0	0	

	10000 3	Internet marke- ting	8	SA	E	2	2	0	0	
	10000 5	Machine learning	8	SA	E	2	2	0	0	
	10000 8	Advan- ced Planning and Schedu- ling	8		E	2	2	0	0	
	10001 0	Pro- gram- ming data ac- cess	8	SA	E	2	2	0	0	
	10001 1	Basis of Compu- ter Geo- metry	8	SA	E	2	2	0	0	
	10001 3	Ele- ments of the The- ory of al- gorithms	8	SA	E	2	2	0	0	
	10001 7	Advan- ced Java Techno- logies	8	SA	E	2	2	0	0	
	10002 1	Heuristic methods	8	SA	E	2	2	0	0	
	10002 5	Multi- media	8	SA	E	2	2	0	0	

		produc- tion								
	10002 6	Mobile compu- ting	8	SA	E	2	2	0	0	
	10002 7	Compu- ter Sys- tems Security	8	SA	E	2	2	0	0	
	10002 9	Selected chapters in infor- mation systems	8	SA	E	2	2	0	0	
	10003 0	Physical Project of IS in Selected Software Environ- ment (project)	8	SA	E	2	2	0	0	
	10003 1	Modern Software Architec- tures	8	SA	E	2	2	0	0	
	10003 5	Biosta- tistics	8	SA	E	2	2	0	0	
	10003 6	Statisti- cal Infer- ence	8	SA	E	2	2	0	0	
	10003 8	Mathe- matical Models	8	SA	E	2	2	0	0	

							r	r		r
		of Effi- ciency								
	10003 9	Intro- duction to elec- tronic business manage- ment	8	SA	E	2	2	0	0	
	10010 7	Financial systems mode- ling	8	SA	E	2	2	0	0	
	10010 8	Intro- duction to opti- mal con- trol and game theory	8	SA	E	2	2	0	0	
	10011 1	Supply Chain Manage- ment 1	8	SA	E	2	2	0	0	
	10011 2	Intro- duction to fuzzy logic	8	SA	E	2	2	0	0	
	10011 4	Web Pro- gram- ming	8	SA	E	2	2	0	0	

	I0A10	Soft	8	SA	E	2	2	0	0	
	4	compu-								
		ting								
		Internet	8	TM	E	2	2	0	0	
		of things								
		Intro-	8	AO	E	2	2	0	0	
		duction								
		to neural								
		net-								
		works								
		Peda-	8	ΤM	E	2	2	0	0	
		gogy								
		with di-								
		dactics								
		Open	8	SA	E	2	2	0	0	
		source								
		software								
		Systems	8	NS	E	2	2	0	0	
		theory 2								
		English	8	AO	E	2	2	0	0	
		lan-								
		guage								
		for spe-								
		cific pur-								
		poses 3								
		French	8	AO	E	2	2	0	0	
		lan-								
		guage								
		for spe-								
		cific pur-								
		poses 3								
		Mathe-	8	ΤM	E	2	2	0	0	
		matical								
		Logic								

			with Ap- plica- tions								
			Mathe- matics and mu- sic	8	TM	E	2	2	0	0	
			Optimi- zation in Natural Re- sources Manage- ment	8	SA	E	2	2	0	0	
10.	ITIP07	Elective 07 (from th course and IT-0	course IT- ne elective sets IT-05 06)	8	SA	E	2	2	0	0	4
11.	Z0002 0	Internsh	nip	8	SA	0					2
12.	00005 9	Final pa	per	8	SA	0					7
Tot	al of activ	e teachir	ng classes th	nis acad	lemic y	ear =	20	17	4	2	60

According to the self-assessment report the following **objectives** and **learning outcomes** (intended qualifications profile) shall be achieved by the Bachelor degree programme <u>Management and organization</u>:

In accordance with that, the purpose of study programme Management and organization at the Faculty of Organizational Sciences is reflected in the following:

- Development of competitive professionals with required theoretical knowledge and practical skills for active involvement and qualitative management of industry and non-in-dustry organizations;

- Building of ethical and responsible professionals with developed management, leadership and entrepreneurship skills;

- The achieved results and successes of students and graduates from the Faculty of Organizational Sciences who promote the reputation of the Faculty of Organizational Sciences, the University of Belgrade and the Republic of Serbia in our country and abroad;

- Education of students in accordance with market needs as well as contemporary tendencies and environmental requirements;

- Providing education to all interested for professional education in the field of management and organization

The purpose of study programme is in accordance with mission and main objectives and tasks of the Faculty of Organizational Sciences:

- The study programme contributes to the University, as well as a local and national community;

- The study programme provides development of the Faculty of Organizational Sciences in accordance with real needs and with provided resources;

- The study programme has been designed to respect requirements of students and all other interested parties, and the significant attention has been dedicated to measurement of satisfaction of students and other interested parties;

- The contemporariness and attractiveness of the study programme will result in number of students interested in studying at the Faculty of Organizational Sciences

- The students will be provided with the most advanced conditions in terms of equipment, facilities, methods and procedures during their studies at the study programme;

- The study programme will provide achieving a high quality of education and other processes based on clearly stated quantitative and qualitative performance indicators of these processes;

- The programme contents of the study programme will be constantly open for innovating contents and teaching methods;

The study programme should achieve satisfied efficiency and high employment rate of graduates.

The following **curriculum** is presented:

Study program: MANAGEMENT AND ORGANIZATION; Study group: MANAGEMENT

	Code	Course	S	Cours e cat-	Cours e sta-	The clas	numb s hour week	er of s per	Oth er clas- ses	ECT S	
					egory	tus	Lec tur es	Lab s	Wor ksho ps		
				F	IRST YEA	٨R					
1.	Z0000 1	Mather	natics 1	1	TM	0	2	2	0	1	6
2.	Z0000 2	Econon	nics	1	ΤM	0	2	2	0	0	6
3.	Z0000 3	Management		1	ΤM	0	2	2	0	0	6
4.	Z0000 4	Fundamentals of In- formation and Com- munication Technol- ogies		1	AO	Ο	2	1	1	0	5
5.	Z0000 5	Sociolo	gy	1		E	2	1	0	0	4
6.	Z0000 6	Psychology		1		E	2	1	0	0	4
7.	ZOOIP 1	Elective course 1		1, 2	AO	E	1	1	0	0	5
		Z0000 7	English lan- guage for			E					

			specific pur-								
			poses 1								
		Z0001	French for			Е					
		0	specific pur-								
			poses 1								
8.	Z0001	Mather	matics 2	2	TM	0	2	2	0	1	6
	1										
9.	Z0001	Organiz	ation Basics	2	TM	0	2	2	0	0	6
	2										
10	Z0001	Produc	tion systems	2	NS	0	2	2	0	0	6
•	3										
11	Z0001	Introdu	ction to Infor-	2	AO	0	2	1	1	0	6
	4	mation	Systems								
Тс	tal num	per of ho	urs of active te	achii	ng in the	year	22	18	2	2	60
	of study =										
				SE	COND YE	EAR					
12	00000	Human									
		numan	resource	3	NS	0	2	2	0	0	5
	1	manage	resource ement	3	NS	0	2	2	0	0	5
13	1 00000	Busines	resource ement ss Economics	3	NS SA	0	2	2	0	0	5
13	1 000000 2	Busines and Pla	resource ement ss Economics nning	3	NS SA	0	2	2	0	0	5
13 14	1 000000 2 000000	Busines and Pla	resource ement ss Economics nning ting	3 3 3	NS SA TM	0 0 0	2 2 2 2	2 2 2 2	0 0 0 0	0 0 1	5 6 6
13 14	1 000000 2 000000 3	Busines and Pla	resource ement as Economics nning ting	3 3 3	NS SA TM	0 0 0	2 2 2 2	2 2 2 2	0	0 0 1	5 6 6
13 14 15	1 000000 2 000000 3 000000	Busines and Pla Accoun	resource ement ss Economics nning ting	3 3 3 3	NS SA TM NS	0 0 0 0	2 2 2 2 2	2 2 2 2 2 2 2	0 0 0 0 0	0 0 1 0	5 6 5
13 14 15	1 00000 2 00000 3 00000 4	Market	resource ement ss Economics nning ting	3 3 3 3	NS SA TM NS	0 0 0 0	2 2 2 2 2	2 2 2 2 2 2	0 0 0 0 0	0 0 1 0	5 6 5
13 14 15 16	1 00000 2 00000 3 00000 4 00000	Market	resource ement ss Economics nning ting ility Theory	3 3 3 3 3	NS SA TM NS AO	0 0 0 0	2 2 2 2 2 2 2	2 2 2 2 2 2	0 0 0 0	0 0 1 0 0	5 6 5 5
13 14 15 16	1 00000 2 00000 3 00000 4 00000 5	Manage Busines and Pla Accoun Market Probab	resource ement ss Economics nning ting ility Theory	3 3 3 3 3	NS SA TM NS AO	0 0 0 0	2 2 2 2 2 2 2	2 2 2 2 2 2	0 0 0 0 0 0	0 0 1 0 0	5 6 5 6
13 14 15 16 17	1 00000 2 00000 3 00000 4 00000 5 Z00IP	Market Probab	resource ement as Economics nning ting ility Theory e course 2	3 3 3 3 3 3,	NS SA TM NS AO AO	0 0 0 0 0 E	2 2 2 2 2 2 2 1	2 2 2 2 2 2 1	0 0 0 0 0	0 0 1 0 0	5 6 5 6 3
13 14 14 15 16 17	1 00000 2 00000 3 00000 4 00000 5 Z00IP 4	Market Probab	resource ement as Economics nning ting ility Theory e course 2	3 3 3 3 3 3, 4	NS SA TM NS AO AO	0 0 0 0 E	2 2 2 2 2 2 1	2 2 2 2 2 2 1	0 0 0 0 0	0 0 1 0 0	5 6 5 6 3
13 14 15 16 17	1 00000 2 00000 3 00000 4 00000 5 Z00IP 4	Market Probab Elective	resource ement ss Economics nning ting ility Theory e course 2 English lan-	3 3 3 3 3 3, 4	NS SA TM NS AO AO	0 0 0 0 0 E E	2 2 2 2 2 2 1	2 2 2 2 2 1	0 0 0 0 0	0 0 1 0 0	5 6 5 6 3
13 14 15 16 17	1 00000 2 00000 3 00000 4 00000 5 Z001P 4	Market Probab Elective 0000 06	resource ement as Economics nning ting ility Theory e course 2 English lan- guage for	3 3 3 3 3 3, 4	NS SA TM NS AO AO	0 0 0 0 E E	2 2 2 2 2 2 1	2 2 2 2 2 1	0 0 0 0	0 0 1 0 0	5 6 5 6 3

			specific pur-								
			poses 2								
		0000	French for			E					
		09	specific pur-								
			poses 2								
18	00001	Key co	ncepts of fi-	4	NS	0	2	2	0	0	6
	0	nancial	management								
19	00001	Statisti	CS	4	AO	0	2	2	0	1	6
	3										
20	00001	Manag	ement of	4	TM	0	2	2	0	1	6
•	4	techno	logy and de-								
		velopm	ient								
21	00001	Cost M	anagement	4	AO	0	2	2	0	0	6
	5										
22	00001	Fundan	nentals of	4	NS	0	2	2	0	0	5
	6	Quality									
Tot	al numb	er of hou	urs of active tea	chin	g in the	year of	22	22	0	3	60
stu	dy =										
				ТІ		AR					
23	00001	Project	Management	5	NS	0	2	2	0	0	6
•	7										
24	00001	Operat	ions research	5	ΤM	0	2	2	0	1	6
	8	1									
25	00001	Manag	erial account-	5	NS	0	2	2	0	0	6
	9	ing									
26	00002	Rucino	s l ow	5	NS	0	2	2	0	0	5
	0	busines									
27	MiOIP	Elective	e course	5	NS	E	2	1	1	0	6
1											
•	02	M&O-0	1								

		0000 21	E-business								
		21									
		0000	Business In-								
		22	Systems								
			Systems								
28	00002	Decisio	n Theory	6	TM	0	2	2	0	0	5
· ·	3										
29	00002	Simulat	ion in busi-	6	NS	0	2	2	0	1	5
	4	ness									
30	00002	Project	Appraisal	6	SA	0	2	2	0	0	5
	5										
31	00002	Public F	Relations	6	NS	0	2	2	0	0	5
	6										
32	MiOIP	Flective		6	NS	F	2	2	0	1	6
	03	M&O-0	2	0	113	L	2	2	U	Т	0
			-								
		0000	Operational								
		27	Research Z								
		0000	Economet-								
		28	rics								
33	MiOIP	Elective	e course	6	NS	E	2	2	0	0	5
	04	M&O-0	3								
		0000	Environ-								
		27	mental man-								
			agement								
		0000	Change								
		28	Manage-								
			ment								
Tot	al numb	er of hoι	irs of active tea	ichin	g in the	year of	22	21	1	3	60
stu	uy =										
				FΟ		AR					
				.0	J						

34	00002 9	Strate ment	gic manage-	7	SA	0	2	2	0	0	5
35	00003 0	Introd nancia	luction to Fi- al Markets	7	SA	0	2	2	0	0	6
36	00003 1	Busine	ess Intelligence	7	SA	0	2	2	0	0	6
37	00003 4	Intern agem	ational Man- ent	7	SA	0	2	2	0	0	6
38	MiOIP 05	Electiv M&O-	ve course 04	7	SA	E	2	2	0	0	4
		1000 01	Digital Economics								
		1000 02	Multimedia technologies and Internet in culture								
		1000 03	Analysis of financial statements and valuation								
		1000 04	Bank Management								
		1000 05	Financial analysis of sales								
		1000 06	Introduction to Corporate Finance								
		1000 07	Financial restructuring								
	1000	Securities									
---	------	---------------	--	---	--	--	--				
	08	brokors and									
	00	dealars and									
		uealers									
	1000	Integrated									
	09	marketing									
		communicati									
		on									
		-									
	1000	Marketing									
	10	Research									
	1000	Business									
	11	communicati									
		on skills and									
		techniques									
		•									
	1000	Tools and									
	12	Techniques									
		of Project									
		Management									
	1000	Group									
	13	Dynamics									
		and									
		Interpersonal									
		Relations									
	1000	Training and									
	14	development									
	1000	Reliability									
	15	and Risk									
		Analysis									
	1000	Econometrics		1							
	16										
				1							
	1000	Statistical									
	17	Inference									
1											

		1000	Statistical								
		18	methods in management								
		1000 19	Event Management								
		15	Wanagement								
		1000 20	Entrepreneur ship								
39	00003 3	Strate ment	gic manage-	8	SA	0	2	2	0	0	6
40	00008 1	Designing organiza- tions		8	NS	0	2	2	0	0	6
41	MiOIP	Electiv	e course	8	SA	E	2	2	0	0	4
42	06	M&O-	05	8	SA		2	2	0	0	4
	MiOIP 07	Electiv M&O-	Elective course M&O-06		SA		2	2	0	0	4
	MiOIP 08	Elective course M&O-07									
		1000 21	IO00Proces21analysis andPetri nets								
		1000 22	Time Series Analysis								
		1000 23	IO00Eco-23marketing								
		1000 24	Institutional investors								
		1000 25	Investment Banking								
		1000 26	Linear Statistical Models								

	1000	Marketing				
	27	Logistics				
	1000	Mathematica				
	28	l Models of				
		Efficiency				
	1000	International				
	29	Marketing				
	25	Warketing				
	1000	Soft				
	30	computing				
	1000	Introduction				
	21					
	31	to electronic				
		business				
		management				
	1000	Optimization				
	52	Methods				
	1000	Innovation				
	32	Management				
	1000	Media				
	33	Relations				
	1000	Operational				
	34	Research 2				
	1000	Introduction				
	25	to Game				
	33					
		Theory				
	1000	Consumer				
	36	Behavior				
	1000	<b>.</b> .				 
	1000	Business				
	37	ethics				
	1000	Organization				 
	38	al psyhology				

-						
	1000	Entrepreneur				
	39	ial Business				
	1000	Economic				
	40	development				
	1000	Program				
	41	management				
	1000	Relational				
	42	Marketing				
	1000	Simulation				
	43	models in				
		finance				
	1000	Project				
	44	Management				
		Software				
		Support				
	1000	English				
	45	language for				
		specific				
		purposes 3				
	1000	French for				
	47	specific				
		purposes 3				
	1000	Sales				
	48	management				
	1000	Management				
	49	of production				
		and				
		trademark				
	1000	Leadership				
	50	and				
		Motivation				
1						

		1000	Enterprize								
		51	evaluation								
44	Z0002	Intern	ship	8	SA	0	0	0	0	0	2
•	0										
45	00005	Final p	aper	8	SA	0	0	0	0	0	7
•	9										
Tot	al numb	er of ho	r of hours of active teaching in the year					20	0	0	60
stu	dy =										

## Study program: MANAGEMENT AND ORGANIZATION; Study group: OPERATIONS MANAGEMENT

	Code	Course	S	Cours e cat-	Course	The cla	e num ss hou wee	ber of rs per k	Othe r clas- ses	ECT S
				e cat- egory		Le ct ur es	Lab s	Work shop s		
				FIRST Y	EAR					
1.	Z00001	Mathematics 1	1	ТМ	0	2	2	0	1	6
2.	Z00002	Economics	1	ТМ	0	2	2	0	0	6
3.	Z00003	Management	1	ТМ	0	2	2	0	0	6
4.	Z00004	Fundamentals of Information and Communication Technologies	1	AO	0	2	1	1	0	5
5.	Z00005	Sociology	1		E	2	1	0	0	4
6.	Z00006	Psychology	1		E	2	1	0	0	4

7.	Z00IP1	Elective	course 1	1, 2	AO	E	1	1	0	0	5
		Z0000 7	English lan- guage for spe- cific pur- poses 1			E					
		Z0001 0	French for spe- cific pur- poses 1			E					
8.	Z00011	Mather	natics 2	2	ΤM	0	2	2	0	1	6
9.	Z00012	Organiz sics	ation Ba-	2	TM	0	2	2	0	0	6
10.	Z00013	Product tems	Production sys- tems		NS	0	2	2	0	0	6
11.	Z00014	Introdu Informa tems	ction to ation Sys-	2	AO	0	2	1	1	0	6
Tot of s	al numbe study =	r of hour:	s of active	teacl	ning in th	ne year	22	18	2	2	60
				0	SECOND	YEAR					
12.	000001	Human resource management		3	NS	0	2	2	0	0	5
13.	000002	Busines nomics ning	s Eco- and Plan-	3	SA	0	2	2	0	0	6
14.	000003	Mather	natics 3	3	TM	0	2	2	0	1	6

## 0 Appendix: Programme Learning Outcomes and Curricula

15.	000004	Market	ing	3	NS	0	2	2	0	0	5
16.	000005	Probabi ory	ility The-	3	AO	0	2	2	0	0	6
17.	ZOOIP4	Elective	e course 2	3, 4	AO	E	1	1	0	0	3
		00000 6	English lan- guage for spe- cific pur- poses 2			E					
		00000 9	French for spe- cific pur- poses 2			E					
18.	000010	Financia agemer countin	al Man- nt and Ac- g	4	NS	0	2	2	0	0	6
19.	000013	Statistic	cs	4	AO	0	2	2	0	1	6
20.	000014	Manage technol develop	ement of ogy and oment	4	ΤM	0	2	2	0	1	6
21.	000015	Fundam industri neering	nentals of al engi-	4	AO	0	2	2	0	0	6
22.	000016	Fundam Quality	nentals of	4	NS	0	2	2	0	0	5
Tot stu	Total number of hours of activ study =			teach	ning in th	e year of	22	22	0	3	60

					THIRD Y	'EAR					
23.	000017	Project ment	Manage-	5	NS	0	2	2	0	0	6
24.	000018	Operati search :	ons re- 1	5	TM	0	2	2	0	1	6
25.	000019	Logistic	S	5	NS	0	2	2	0	0	7
26.	000020	Progran Basics	nming	5	NS	0	2	1	1	0	6
27.	MiOIP0 2	Elective OM-01	course	5	NS	E	2	2	0	0	6
		00002 1	00002 Facility 1 Loca- tion and Layout								
		00002 2	00002 Process 2 Engi- neering								
28.	000023	Environ manage	mental ement	6	TM	0	2	2	0	0	5
29.	000024	Innovat agemer	ion Man- nt	6	NS	0	2	2	0	0	6
30.	000025	Control	systems	6	SA	0	2	2	0	0	7
31.	000026	Operational Re- search 2		6	NS	0	2	2	0	1	6
32.	MiOIP0 3	Elective OM-02	course	6	NS	E	2	2	0	0	5
		00002 7	Quality Control								

		00002 8	Deci- sion Theory								
Tot	al numbei	r of hours	s of active	l teach	l ning in th	l le year of	20	19	1	0	60
stu	dy =					-					
				I	FOURTH	YEAR					
33.	000029	Enterpr mation	ise Infor- Systems	7	SA	0	2	4	0	0	6
34.	000030	Plannin duction vices (PPSD)	g of pro- and ser- delivery	7	SA	0	3	2	0	0	6
35.	000031	Comput grated turing	ter Inte- Manufac-	7	SA	0	2	2	0	0	6
36.	MiOIP0	Elective	course	7	SA	E	2	2	0	0	4
37.	4	OM-03					2	2	0	0	4
38.	MiOIP0 5	Elective OM-04	course				2	2	0	0	4
	MiOIP0 6	Elective OM-05	course								
		10000 1 10000	10000 Flexible 1 Services and Manu- factur- ing 10000 Contin-								
		2	000 Contin- uous produc-								

		tion im-				
		provo				
		prove-				
		ment				
	10000	Value				
	3	Analysis				
	10000	E-man-				
	4	ufactur-				
		ing				
	10000	Produc-				
	5	tion				
		and Key				
		Perfor-				
		mance				
		Man-				
		age-				
		ment				
	10000	Tech-				
	6	nology				
		com-				
		mer-				
		cializa-				
		tion				
	10000	Tech-				
	7	nology				
		man-				
		age-				
		ment				
		meth-				
		ods				
	10000	Tech-				
	8	nology				
		strat-				
		egy of				

			an en- terprise								
		10000 9	Innova- tion Projects								
		10001 0	Eco- market- ing								
		10001 1	English languag e for specific purpos es 3								
		10001 3	French for specific purpos es 3								
39.	000033	Product Service ment	tion and Manage-	8	SA	0	2	2	0	0	6
40.	OMIPO 7	Elective OM-06	course	8	NS	E	2	2	0	0	6
		00002 7	Produc- tion systems design								
		00002 8	Man- age- ment of Small and Me- dium								

			Enter- prises								
41.	OMIP0 8	Elective OM-07	course	8	NS	E	2	2	0	0	4
		00002 7	Supply Chain Man- age- ment 1								
		00002 8	Devel- opment of small and me- dium- sized enter- prises								
42.	OMIP0 9	Elective OM-08	course	8	SA	E	2	2	0	0	4
		10000 1	Mainte- nance Man- age- ment								
		10000 2	Perfor- mance Meas- ure- ment and Evalua- tion								
		10000 3	Intellec- tual								

			prop- erty								
		10000 4 10000 5	Optimi- zation Meth- ods Reliabil- ity and								
			Risk Analysis								
		10000 6	Design for the Envi- ron- ment								
43.	Z00020	Internsl	nip	8	SA	0	0	0	0	0	2
44.	000059	Final pa	per	8	SA	0	0	0	0	0	7
Total number of hours of active teaching in the study =						e year of	21	22	0	0	60

Study program: MANAGEMENT AND ORGANIZATION; Study group: QUALITY MANAGMENT AND STAND-ARDIZATION

Code	Course	S	Cours e cat- egory	Cours e sta- tus	The clas Lec- ture s	numb s hour week Lab s	ver of s per Wor ksho ps	Oth er clas- ses	ECT S
			FIRST YE	AR					

1.	Z0000 1	Mathematics 1		1	TM	0	2	2	0	0	6
2.	Z0000 2	Econon	nics	1	ΤM	0	2	2	0	0	6
3.	Z0000 3	Management		1	ΤM	0	2	2	0	0	6
4.	Z0000 4	Fundamentals of In- formation and Communication Technologies		1	AO	0	2	1	1	0	5
5.	Z0000 5	Sociolo	gγ	1		E	2	1	0	0	4
6.	Z0000 6	Psychol	ogy	1		E	2	1	0	0	4
7.	Z00IP 1	Mather	natics 1	1, 2	AO	E	1	1	0	0	5
		30000 7	English lan- guage for specific purposes 1			E					
		30000 7	French for specific purposes 1								
8.	Z0001 1	Mather	natics 2	2	ΤM	0	2	2	0	1	6
9.	Z0001 2	Organiz	ation Basics	2	ΤM	0	2	2	0	0	6
10.	Z0001 3	Produc	tion systems	2	NS	0	2	2	0	0	6
11.	Z0001 4	Introdu formati	ction to In- on Systems	2	AO	0	2	1	1	0	6

Total number of hours of active teaching in the year o							22	18	2	1	60
stu	dy =										
				SE	COND Y	EAR					
12.	00000 1	Human manage	resources ement	3	NS	0	2	2	0	0	5
13.	00000 2	Process Engineering		3	SA	0	2	2	0	0	6
14.	00000 3	Fundan Quality	nentals of	3	TM	0	2	2	0	0	6
15.	00000 4	Market	ing	3	NS	0	2	2	0	0	5
16.	00000 5	Probab	ility Theory	3	AO	0	2	2	0	0	6
17.	Z00IP 4	Elective	e course 2	3, 4	AO	E	1	1	0	0	3
		00000 6	English lan- guage for specific purposes 2			E					
		00000 7	French for specific purposes 2			E					
18.	00001 0	Financial Manage- ment and Account- ing		4	NS	0	2	2	0	0	6
19.	00001 3	Statistics		4	AO	0	2	2	0	1	6
20.	00001 4	Manago techno velopm	ement of logy and de- lent	4	ΤM	0	2	2	0	1	6

21.	00001 5	Fundan dustrial	nentals of in- engineering	4	AO	0	2	2	0	0	6
22.	00001 6	Quality ment	manage-	4	NS	0	2	2	0	0	5
Total number of hours of active to study =					ng in the	year of	22	22	0	0	60
				Т	THIRD YE	AR					
23.	00001 7	Documo ment	ent Manage-	5	NS	0	2	2	0	0	5
24.	00001 8	Operati search	ons re- 1	5	TM	0	2	2	0	1	6
25.	00001 9	Normat	ive regula- quality	5	NS	0	2	2	0	0	5
26.	00002 0	Standar	dization 1	5	NS	0	2	2	0	0	6
27.	УКІРО 2	Elective QMS-02	e course L	5	NS	E	2	2	0	0	6
		00002 1	Logistics								
		00002 2	Business Economics and Plan- ning								
28.	00002 3	Decisio	n Theory	6	TM	0	2	2	0	0	5
29.	00002 4	Quality	control	6	NS	0	2	1	1	1	5
30.	00002 5	Operati search 2	onal Re- 2	6	NS	0	2	2	0	1	6

31.	00002 6	Metrolo dament nique	ogy with fun- als of tech-	6	NS	0	2	1	1	0	6
32.	00002 7	Quality ment Sy	Manage- ystem	6	SA	0	2	2	0	0	5
33.	00002 8	Quality	Planning	6	NS	0	2	2	0	0	5
Tot stu	al numbo dy =	er of hou	rs of active te	achir	ng in the	year of	22	20	2	3	60
				FC	OURTH Y	EAR					
34.	00002 9	Environ quality ment sy	mental manage- vstems	7	SA	0	2	2	0	0	5
35.	00003 0	Occupa health manage tem	tional and safety ement sys-	7	SA	0	2	2	0	0	5
36.	00003 1	Quality	Engineering	7	SA	0	2	2	0	0	6
37.	УКІРО З	Elective QMS-02	e course 2	7	NS	E	2	2	0	0	6
		00002 7	Project Manage- ment								
		00002 8	Business Infor- mation Systems								
38.	УКІРО 4	Elective QMS-03	e course 3	7	NS	E	2	2	0	0	5

		00002	Total qual-								
		7	ity man-								
			agement								
		00002	Reliability								
		8	Analysis								
39.	00003	Selecte	d Topics in	7	SA	0	2	2	0	0	4
	3	Quality ment 1	Manage-								
40.	00003 2	Busines quality	ss system assessment	8	SA	0	2	2	0	0	6
41.	УКІРО	Elective	e course	8	SA	E	2	2	0	0	4
42.	5	QMS-0	5	8	SA		2	2	0	0	4
	УКІРО	Elective	e course								
	6	QMS-0	6								
		10000	Selected								
		1	Topics in								
			Quality								
			ment 2								
		10000									
		20000	Quality								
		2	ment – se-								
			lected								
			chapters 3								
		10000	Quality								
		3	manage-								
			ment – se-								
			lected								
			chapters 4								
		10000	Accredita-								
		4	tion and								
			tion								

	0 10001 1	ce manageme nt Project manageme nt				
	0 10001 1	ce manageme nt Project manageme				
	0	ce manageme nt				
	0	ce				
	10001	Maintenan				
	10000 9	Statistical inference				
		and interperso nal relations				
	10000 8	Group dynamics				
	10000 7	French for specific purposes 3				
	5	guage for specific purposes 3				
	10000	English lan-				

44.	Z0002	Internship	8	SA	0	0	0	0	0	2
	0									
45.	00005	Final paper	8	SA	0	0	0	0	0	7
	9									
Total number of hours of active teaching in the year of							20	0	0	60
stu	dy =									

Course categories:

AO - Academic-general courses (A)

DH - Social humanist

MD - Medical objects

NS - scientific, artistic or professional courses (C)

SA - Interdisciplinary courses (D)

SS - Professional, or artistic-professional courses

TM - Theoretical and methodological items (B)

TU - Theoretical art

UM - Artistic