



Ref. Number: 07.14.345.015

**FINAL REPORT OF THE CYPRUS AGENCY OF QUALITY ASSURANCE AND  
ACCREDITATION IN HIGHER EDUCATION**

**EVALUATION - ACCREDITATION  
OF THE PROGRAMME OF STUDY**

**IN GREEK: Διοίκηση Τουρισμού και Φιλοξενίας  
(4 έτη/240 ECTS, Πτυχίο, BA)**

**IN ENGLISH: Hospitality and Tourism Management  
(4 years/240 ECTS, Bachelor's Degree)**

**OF THE HIGHER EDUCATION INSTITUTION**

**University of Central Lancashire Cyprus (UCLan Cyprus)**

This Final Report was prepared on the basis of Article (20)(2)(f)(i) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to (Num. 3) of 2020 [N.136 (I)/2015 to N.208 (I)/2020].

**THE PROCEDURE:**

On 18/09/2019, the legal representative of the Higher Education Institution University of Central Lancashire Cyprus (UCLan Cyprus) submitted an application (Doc. 200.1), based on Article (17) of the "Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws" of 2015 to 2020, for the evaluation-accreditation of the programme of study:

**IN GREEK: Διοίκηση Τουρισμού και Φιλοξενίας (4 έτη/240 ECTS, Πτυχίο, BA)**

**IN ENGLISH: Hospitality and Tourism Management (4 years/240 ECTS, Bachelor's Degree)**

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In the framework of competences conferred on it by the relevant legislation, the Council of the Agency has constituted an External Evaluation Committee (EEC) which, after initially examining the institution's application for programme evaluation and accreditation, performed a remote visit at the institution on 28/05/2021.

The EEC met remotely with the head of the institution, the head of the relevant department, the programme's coordinator, members of the academic staff, members of the administrative staff, students and/or their representatives and the Internal Quality Assurance Committee. Additionally, the EEC remotely examined the institution's facilities (library, computer labs, labs, teaching classes, research infrastructures, etc.), various documents presented and/or requested by the EEC, the School's/Faculty's structure and the programme's position in it, the CVs of the

teaching staff and their relationship to the institution as teachers in regard to any other duties and teaching in other programmes of study.

The EEC has documented its findings and recommendations and drew up the External Evaluation Report in the Doc. 300.1.1.

### **CYQAA Council's Decision**

The Council of the Cyprus Agency of Quality Assurance and Accreditation of Higher Education, during its 71<sup>st</sup> Summit on 13/09/2021, on the basis of Article (20)(2)(f)(i) of the “Quality Assurance and Accreditation in Higher Education and the Establishment and Operation of an Agency on Related Matters Laws” of 2015 to (Num. 3) of 2020 [N.136 (I)/2015 to N.208 (I)/2020], and on the basis of the suggestions of the External Evaluation Committee and the comments of the institution on the External Evaluation Committee report, **decided that the programme is accredited to be delivered in English.**

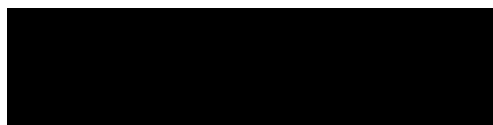
On the basis of the recommendations of the EEC, the institution should provide evidence of compliance with the following remarks, no later than the submission of the application for re-accreditation:

- i. Introduction of internship for all students
- ii. Enrich the library catalogue with more books on tourism and hospitality and acquire databases of indexed publications.
- iii. Create conditions to enhance research culture among faculty members and introduce additional processes to support active engagement in research and publications.
- iv. Recruit new staff with expertise in the fields of tourism sociology, anthropology and social psychology.
- v. Gradually proceed to the recruitment of new staff members in all specialized topics.

The current accreditation begins in the Fall semester of the academic year 2021-2022 and ceases to be in effect at the end of the Spring semester of the academic year 2025-2026.

On the basis of Article (4) of the relevant Legislation, it is noted that “the above accreditation is valid for the period provided by the provisions of the Law and is repeated every five (5) years and that the procedure starts at the request of the institution which must, and shall be submitted at least sixteen (16) months before the expiry of the previous accreditation”.

Additionally, on the basis of Article (17)(3)(f) during the period of validity of the Accreditation, the Agency acting of its own motion, may examine whether the criteria continue to be met and if they are not met, then the Agency shall revoke the Accreditation, and immediately inform the institution concerned.



(Professor Mary Ioannidou-Koutselini)  
President of the Board of the  
Cyprus Agency of Quality Assurance and  
Accreditation in Higher Education

Date: 07/10/2021