

Decision on the Substantive Change Report by The Canarian Agency for Quality Assessment and Accreditation (ACCUEE)

Register Committee
13-14 March 2025

Ref. RC46/C132

Ver. 1.0

Date 2024-03-31

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Decision of:	2025-03-14
Result:	Take note
Report received on:	2024-12-13
Agency registered since:	2022-10-01
Last external review report:	2022-10
Registration until:	2027-10-31
Absented themselves from decision-making:	n/a
Attachments:	1. Substantive Change Report, 2024-12-13 2. Substantive Change Report, 2024-12-13

1. The Register Committee considered the two Substantive Change Reports of 2024-12-13.
2. The Register Committee noted that ACCUEE introduced two new external QA activities:
 - a) Institutional Accreditation
 - b) AUDIT - Certification of Internal Quality Assurance Systems
3. The Register Committee took note that the agency introduced these two activities following its registration on EQAR, while the same were previously coordinated by ANECA at higher education institutions on the Canary Islands. The Committee understood that the procedures are based on the provisions developed by ACCUEE are based on the current protocols of the Spanish Network of University Quality Assurance Agencies (REACU).
4. Based on the detailed information provided in the Substantive Change Report the Register Committee had no concerns that the ESG are complied with.
5. The Register Committee expects that the new activities, Institutional Accreditation and AUDIT, will be analysed in full against ESG 2.1 – 2.7 as part of the next external review of ACCUEE.

EQAR Substantive Change Report

Agency #1	The Canarian Agency for Quality Assessment and Accreditation
Agency acronym	ACCUEE
Expiry date #1	31/10/2027
Contact #1	José Saturnino Martínez García
Phone #1	+34 922423801
Email #1	calidad.accuee@gobiernodecanarias.org
Other organisations?	No
A. Has the organisational identity of the registered agency changed?	No
B. Has the organisational structure changed?	No
C. Changes in EQA activities	1. One or several new external QA activities were introduced
Description new/changed	<p>The proposed activity is already being developed in the universities of the Canary Islands.</p> <p>After our validation by ENQA and registration in EQAR, we are able to manage processes that until now were being applied by ANECA in our universities. This report will provide information of Institutional Accreditation.</p> <p>ANECA has developed the Accreditation of centres with the aim of promoting and encouraging the development and implementation of Quality Assurance Systems in Spanish universities and to put into practice a procedure that leads to their recognition.</p> <p>More information: Accreditation of centres (ANECA): https://www.aneca.es/en/accreditation-of-centres</p>

The Accreditation of centres has already been implemented by ANECA in some Canarian universities (Universidad Europea de Canarias and Universidad de Las Palmas de Gran Canaria) as can be seen in the following link:

<https://www.aneca.es/en/institutional-accreditation-reports>

What we are going to do in ACCUEE is to continue with the same process.

1. New EQA activity:

1	Institutional Accreditation
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Focus	study programmes or higher education institutions
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ESG 2.1	The current regulatory framework, within the European Higher Education Area, establishes that universities must have public policies and internal quality assurance systems, in accordance with ESG 1.1 of the Criteria and Guidelines for Quality Assurance in the European Higher Education Area (ESG). The Internal Quality Assurance Systems must be oriented towards continuous improvement and aligned with the ESG in its Part 1, and must guarantee the quality of the training programmes, the orientation of teaching towards the student, the quality of the academic staff, the management of resources, the management and publication of information.
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We show the Spanish reference regulations, as well as the REACU agreement:

- Royal Decree 640/2021, of 27 July, on the creation, recognition and authorisation of universities and university centres, and institutional accreditation of university centres.

<https://www.boe.es/buscar/pdf/2021/BOE-A-2021-12613-consolidado.pdf>

- Royal Decree 822/2021, of September 28, establishing the

organization of university education and the procedure for quality assurance

<https://www.boe.es/buscar/pdf/2021/BOE-A-2021-15781-consolidado.pdf>

- Resolution of 3 March 2022, of the General Secretariat of Universities, which establishes the guidelines for an institutional accreditation procedure for centres in public and private educational institutions, as well as the Protocol for the certification of internal quality assurance systems, and the Protocol for the...

... assessment procedure for the accreditation renewal of university centres, as approved by the General Conference for University Policies.

https://www.aneca.es/documents/20123/68562/220303_Resoluci%C3%B3n_procedimiento_acred_institucional.pdf/0fd5e8ac-29f0-1655-425a-b020ca2d26bd?t=1655726350037

- Agreement of the Spanish Network of University Quality Agencies (REACU) on the procedure for assessing those degrees taught across several centres within the framework of the institutional accreditation protocols of university centres.

https://www.aneca.es/documents/20123/68562/REACU+Acuerdo+t%C3%ADtulos+conjuntos+29+abril+2022.pdf/7880bdb5-cfe2-2f47-405e-c2d610e0ee5e?t=1655726349946__

ESG 2.2

As we said, the aim is to continue with the implementation of the Accreditation of centres in the Canarian universities. The programme has been evaluated for ANECA by ENQA and EQAR:

<https://www.eqar.eu/register/agencies/agency/?id=12>

ESG 2.3

ESG 2.3

For this process, the ACCUEE has a Technical Evaluation Committee for the Certification of Internal Quality Assurance Systems and Institutional Accreditation of the Canarian Universities.

In addition, for the renewal of the institutional accreditation of the university centers, the ACCUEE will specifically appoint a panel of experts for each of the university centers that will be externally evaluated.

ESG 2.4

All information will be available at:

<https://www3.gobiernodecanarias.org/educacion/accuee/universitario/evainst/acre-inst?idioma=en>

ESG 2.5

As we said, the aim is to continue with the implementation of the Accreditation of centres in the Canarian universities. The programme has been evaluated for ANECA by ENQA and EQAR:

<https://www.eqar.eu/register/agencies/agency/?id=12>

ESG 2.6

1

<https://www3.gobiernodecanarias.org/accuee/evalapp/titulos/faculties>

ESG 2.7

As with the other evaluations carried out by the ACCUEE.

All information on suggestions, complaints and the Assurance Commission is published by the agency at the following link:

<https://www3.gobiernodecanarias.org/educacion/accuee/sugerencias?idioma=en>

The regulations are available, as well as links to the application to make claims or appeals.

With regard to the Commission of Guarantees, the following is

detailed: the basis for its creation, the resolutions, the members of the commission, the regulations and the instance to be used by the universities; all of this is available at the following link:

<https://www3.gobiernodecanarias.org/educacion/accuee/universitario/garantias?idioma=en>

ESG 3.4/ESG 3.6

At the recent ENQA panel visit ESG 3.4 and 3.6 were praised. ESG 3.4 for its sound methodology and 3.6 for its regular use of international quality assurance processes.

Link: <https://www.enqa.eu/wp-content/uploads/ACCUEE-external-review.pdf>

The Institutional Accreditation will form part of our evaluation protocols and as such will be reflected in the meta-evaluation reports that the agency carries out each year.

D. Activity outside the scope of the ESG

No

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EQAR Substantive Change Report

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B. Has the organisational structure changed?	No
C. Changes in EQA activities	1. One or several new external QA activities were introduced
Description new/changed	<p>The proposed activity is already being developed in the universities of the Canary Islands.</p> <p>After our validation by ENQA and registration in EQAR, we are able to manage processes that until now were being applied by ANECA in our universities. This report will provide information of “Certification of Internal Quality Assurance Systems”.</p> <p>More information: AUDIT Programme (ANECA): https://www.aneca.es/en/internal-quality-assurance-systems-for-institutions</p> <p>The Audit programme has already been implemented by ANECA in some Canarian universities, as can be seen in the following link:</p> <p>Design reports: Universidad Europea de Canarias, Universidad de La Laguna and Universidad de Las Palmas de Gran Canaria.</p>

Link: <https://www.aneca.es/en/design-reports>

Implementation reports: Universidad Europea de Canarias and Universidad de Las Palmas de Gran Canaria. Link: <https://www.aneca.es/en/implementation-reports>

What we are going to do in ACCUEE is to continue with the same process.

1. New EQA activity:

1	Certification of Internal Quality Assurance Systems
Focus	study programmes or higher education institutions
ESG 2.1	<p>The current regulatory framework, within the European Higher Education Area, establishes that universities must have public policies and internal quality assurance systems, in accordance with ESG 1.1 of the Criteria and Guidelines for Quality Assurance in the European Higher Education Area (ESG).</p> <p>The Internal Quality Assurance Systems must be oriented towards continuous improvement and aligned with the ESG in its Part 1, and must guarantee the quality of the training programmes, the orientation of teaching towards the student, the quality of the academic staff, the management of resources, the management and publication of information.</p>

We show the Spanish reference regulations, as well as the REACU agreement:

- Royal Decree 640/2021, of 27 July, on the creation, recognition and authorisation of universities and university centres, and institutional accreditation of university centres.

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As we said, the aim is to continue with the implementation of the AUDIT programme in the Canarian universities. The programme has been evaluated for ANECA by ENQA and EQAR:

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ESG 2.3

1

Information published on ACCUEE's website: "Certification of Internal Quality Assurance Systems": <https://www3.gobiernodecanarias.org/educacion/accuee/universitario/evainst/audit?idioma=en>

ESG 2.3

For this process, the ACCUEE has a Technical Evaluation Committee for the Certification of Internal Quality Assurance Systems and Institutional Accreditation of the Canarian Universities.

In addition, for the certification of the implementation of the IQAS, the ACCUEE will specifically appoint an audit team of external experts to visit each of the university centers to be externally audited.

ESG 2.4

All information will be available at:

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ESG 2.5

As we said, the aim is to continue with the implementation of the AUDIT programme in the Canarian universities. The programme has been evaluated for ANECA by ENQA and EQAR:

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ESG 2.6

1

The Agency has a catalogue application in which all the reports of the degrees of the Canarian universities are uploaded.
Consultation of evaluation reports: <https://www3.gobiernodecanarias.org/accuee/evalapp/titulos/faculties>

ESG 2.7

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The “Certification of Internal Quality Assurance Systems” will form part of our evaluation protocols and as such will be reflected in the meta-evaluation reports that the agency carries out each year.

D. Activity outside the scope of the ESG

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