

Besluit

Besluit strekkende tot een oordeel positief onder voorwaarden van een aanvraag toets nieuwe opleiding van de wo-master Customs and Supply Chain Compliance van de Erasmus Universiteit Rotterdam

	Gegevens	
datum	Instelling	: Erasmus Universiteit Rotterdam
31 maart 2017	Opleiding	: wo-master Customs and Supply Chain Compliance (postinitieel)
onderwerp	Graad opleiding	: Master of Science
Besluit	Variante	: deeltijd
Toets nieuwe opleiding	Locatie	: Rotterdam
pi wo-master	Studieomvang (EC)	: 64
Customs and Supply Chain	Datum macrodoelmatigheidsbesluit	: nvt
Compliance van de	Datum aanvraag	: 10 mei 2016
Erasmus Universiteit Rotterdam	Datum locatiebezoek(en)	: 28 oktober 2016
(004864)	Datum paneladvies	: 23 december 2016
uw kenmerk	Instellingstoets kwaliteitszorg	: ja, positief besluit van 17 oktober 2013
AZ/MR/271.174		
ons kenmerk		
NVAO/20170636/AH		
bijlagen		
2		

Beoordelingskaders

- Beoordelingskader voor de beperkte toets nieuwe opleiding van de NVAO (Stcr. 2014, nr 36791).
- Artikel 5a.11, vierde lid, van de Wet op het hoger onderwijs en wetenschappelijk onderzoek (WHW) (Stb. 2010, 293)
- Artikel 1 van het Accreditatiebesluit WHW (Stb. 2011, 536)

Bevindingen

De NVAO stelt vast dat in het paneladvies deugdelijk en kenbaar is gemotiveerd op welke gronden het panel de kwaliteit van de opleiding positief onder voorwaarden heeft bevonden.

Advies panel

Samenvatting bevindingen en overwegingen van het panel.

NVAO (Accreditation Organisation of the Netherlands and Flanders) received a request for an initial accreditation procedure with regard to the postgraduate academic (wo) master's programme Executive Master in Customs and Supply Chain Compliance of Erasmus University Rotterdam. NVAO convened an expert panel, which studied the information available and discussed the proposed programme with representatives of the institution and

Pagina 2 van 7 programme management during a site visit. In this executive summary, the panel presents the main considerations, which led to the assessment of the quality of this programme.

The panel considers the programme's name to be suitable, reflecting the programme's contents. The registration in the CROHO section Economy, as proposed by the programme management, is regarded by the panel to be fitting, in view of the nature of the programme.

The panel supports the programme's objectives, as these are relevant to the study of the new trends in the field of customs. Students are to be trained in, among others, customs regulations, supply chain management, information technology and compliance, being subject areas customs officers should be knowledgeable about to meet the challenges of international trade, transport and logistics, now and in the coming years. In addition, the panel is positive about the multidisciplinary profile of the programme, as this allows students to address the inherently multidisciplinary problems in the area of customs administration.

The intended learning outcomes meet the objectives of the programme, have been well elaborated and specify the required knowledge, academic skills and attitudes of the graduates. It may be concluded - by comparison of the intended learning outcomes to the Dublin-descriptors - that the learning outcomes meet the master level.

The panel approves of the organisation of the programme, in terms of management of the programme and involvement of stakeholders. The panel in particular welcomes the intensive participation of the professional field. Organizations, with a very good reputation in the fields involved, support the programme and the advisory council, representing the professional field, meets regularly with the programme management.

In the panel's view, the entry requirements and admission procedures of the programme are not entirely suitable. Students with bachelor degrees or coming from professional universities (hbo) ought to remedy their deficiencies in academic skills before being admitted to the programme. This is not the case in this programme. Though these students are expected to enrol in the pre-master programme, the panel observes that in this programme only very limited time is given to the study of academic skills. Allowing these students unconditionally in, could hamper reaching the academic level required in the programme and could form an obstacle to a fruitful collaboration between students in groups. The panel recommends redesigning the admission procedures and restating the entry requirements, to allow for differences in prior education between students and to ensure the academic level to be reached in the programme.

The curriculum meets the learning outcomes and covers the subjects to be addressed satisfactorily. The literature is of an adequate level, given the programme addresses a fairly new field of study. The panel, however, advises to strengthen the coherence of the curriculum and to clarify the relations between the courses.

The educational concept, being blended learning, has been elaborated well, allowing for the adequate balance between face-to-face teaching and on-line instruction and supervision. The study methods are suitable and promote the active participation of the students. The study load is evenly distributed over the programme and is considered to be manageable for the students. The panel is positive about the student guidance and considers the housing and facilities to fit the programme's requirements.

Pagina 3 van 7 The lecturers are experts in their field. The various subject areas to be addressed in the programme are appropriately covered by the expertise of the lecturers involved. As the core lecturers are employed by the universities participating in the programme, the panel has no doubt about their teaching skills. However, the teachers with a practical background (i.e. not being "BKO" skilled teachers) should be supervised more rigorously. Additionally, the information exchange among the lecturers about adjustments of the courses and about preventing gaps and overlap is too limited in the panel's view. The panel advises to intensify the interaction between lecturers to discuss these subjects.

Although the student-to-staff ratio, as calculated by the programme management, looks quite favourable, the panel has some reservations about the actual staffing levels in the programme. It is the panel's concern that the core lecturers in the programme are offered too little time to contribute to the programme and to ensure adequate teaching and supervision.

The panel is positive about the measures which have been taken to ensure the validity, reliability and transparency of the examinations and assessments, but has doubts about some parts of the examination and assessment framework. As the assessment criteria of the examinations in the courses do not adequately reflect the intended learning outcomes of the programme and as the quality of the examinations ought to be checked more rigorously, the panel advises to relate the examinations more clearly to the learning outcomes and to improve the quality control of the examinations. In addition, the panel is of the opinion students should have a pass for the examinations of all the course components. The panel approves of the procedures to assess the master thesis.

Although the panel is positive about the composition and responsibilities of the examination board, the panel feels this board could proceed more pro-actively and e.g. should have been involved in evaluating the table showing the relations between the programme learning outcomes and the course objectives. The relation between the examination board and the registrar's office is not entirely clear to the panel. The panel recommends the examination board to strengthen the quality assurance of examinations and assessments.

The panel regards the guarantee for students to be able to complete the programme as solid. The programme management made sufficient resources available for the programme.

The panel studied a number of examinations of courses and regards these examinations to appropriately demonstrate that the students have reached the programme intended learning outcomes for the subjects, covered by these examinations. In the absence of graduates, the panel has not been able to review any master theses as yet, but it is satisfied with the quality and level of the examinations it was able to study.

The panel advises NVAO to take a conditionally positive decision regarding the quality of the postgraduate academic (wo) master programme Executive Master in Customs and Supply Chain Compliance of Erasmus University Rotterdam. The panel listed a number of recommendations and conditions in section 4.6 of this report. These conditions are to be fulfilled by the programme management. In the panel's view, the conditions may be met within one year from now.

Het panel adviseert de NVAO om positief onder voorwaarden te besluiten ten aanzien van de kwaliteit van de nieuwe opleiding pi wo master Customs and Supply Chain Compliance van de Erasmus Universiteit Rotterdam.

Aanbevelingen

De NVAO onderschrijft de aanbevelingen van het panel.

Besluit

Ingevolge het bepaalde in artikel 5a.10, derde lid, in verbinding met artikel 5a.11, achtste lid, van de WHW heeft de NVAO het college van bestuur van de Erasmus Universiteit Rotterdam te Rotterdam in de gelegenheid gesteld zijn zienswijze op het voornemen tot besluit van 27 februari 2017 naar voren te brengen. Bij brief van 20 maart 2017 heeft het college van bestuur ingestemd met het voornemen tot besluit.

De NVAO besluit de aanvraag beperkte Toets nieuwe opleiding van de postinitiële opleiding wo-master Customs and Supply Chain Compliance (64 EC; variant: deeltijd; locatie: Rotterdam) van de Erasmus Universiteit Rotterdam te Rotterdam als positief onder voorwaarden te beoordelen. De voorwaarden zijn:

- a. The coherence of the curriculum should be reinforced and the interaction among lecturers should be intensified concerning adjustments, gaps and overlaps within the programme.
- b. The admission procedures should be redesigned and the entry requirements should be restated, to allow for differences in prior education between students and to ensure the academic level to be reached in the programme.
- c. The quality control of the examinations should be improved in particular by reinforcing the role of the Examination Board and by relating the examinations clearly to the intended learning outcomes of the programme.

De termijn waarbinnen aan deze voorwaarden moet zijn voldaan bepaalt de NVAO op een jaar.

Pagina 5 van 7 Uiterlijk zes maanden voor afloop van de termijn van de voorwaarden, levert de instelling documentatie aan de NVAO waarin zij aangeeft hoe aan de voorwaarden is voldaan.

Graad: Master of Science

Advies Croho-onderdeel: Economie.

Visitatiegroep: nader te bepalen.¹

Van kracht tot en met 30 maart 2018.

Den Haag, 31 maart 2017

De NVAO

Voor deze:



R.P. Zevenbergen
(bestuurder)

Tegen dit besluit kan op grond van het bepaalde in de Algemene wet bestuursrecht door een belanghebbende bezwaar worden gemaakt bij de NVAO. De termijn voor het indienen van bezwaar bedraagt zes weken.

¹ De opleiding dient ten minste twee jaar voor de vervaldatum gebruik te maken van de zogenoemde aprilronde om zelf zorg te dragen voor een indeling in een visitatiegroep. Daarna neemt de NVAO het besluit over de indeling in een visitatiegroep.

Onderwerp	Standaarden	Oordeel
1 Beoogde eindkwalificaties	De beoogde eindkwalificaties van de opleiding zijn wat betreft inhoud, niveau en oriëntatie geconcretiseerd en voldoen aan internationale eisen	Voldoet
2 Onderwijsleeromgeving	Het programma, het personeel en de opleidingsspecifieke voorzieningen maken het voor de instromende studenten mogelijk de beoogde eindkwalificaties te realiseren	Voldoet niet
3 Toetsing	De opleiding beschikt over een adequaat systeem van toetsing	Voldoet ten dele
4 Afstudeergarantie en financiële voorzieningen	De instelling geeft aan studenten de garantie dat het programma volledig kan worden doorlopen en stelt toereikende financiële voorzieningen beschikbaar	Voldoet
5 Gerealiseerd niveau	De opleiding toont aan dat het beoogd niveau wordt gerealiseerd	Voldoet
Algemene conclusie		Positief onder voorwaarden

Pagina 7 van 7 **Bijlage 2: Samenstelling panel**

- prof.dr. W.F. de Koning, Professor Emeritus in Accounting Information Systems, Nyenrode Business University (panel chair);
- prof.dr. I.J.J. Burgers, Professor of Economics of Taxation, Faculty of Economics and Business, University of Groningen and Professor of International and European Tax Law, Faculty of Law, University of Groningen (panel member);
- R. Hendrix, Director Operations Benelux (Service Delivery), Iron Mountain (panel member);
- D. van Wanrooij LLB, student Master in International and European Law and Master Law and Technology, Tilburg University, (student member).

Het panel voldoet aan de eisen die het Toetsingskader stelt wat betreft deskundigheid, onafhankelijkheid en onpartijdigheid.

Het panel werd bijgestaan door drs. W. Vercoeteren RC als extern secretaris (gecertificeerd) en door drs. G.H. Lansink, beleidsmedewerker NVAO tevens procescoördinator,