

Decision on the Substantive Change Report by Music Quality Enhancement (MusiQuE)

Register Committee

Decision of:	2024-07-02
Result:	Take note
Report received on:	2024-06-06
Agency registered since:	2015-11-01
Last external review report:	2020-07-31
Registration until:	2025-07-31
Absented themselves from decision-making:	Blazhe Todorovski (Secretariat)
Attachments:	1. Substantive Change Report, 2024-06-06

Ref. RC43/C122

Ver. 1.0

Date 2024-07-03

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1. The Register Committee considered the Substantive Change Report of 2024-06-06.
2. The Register Committee noted that MusiQuE - Music Quality Enhancement has revised its procedure for complaints and appeals. The procedure now includes an option for institutions undergoing enhancement-focused reviews to submit an appeal in case of dissatisfaction with the outcomes.
3. The Committee expects that the next review looks into how the appeals procedure is applied in the enhancement focused reviews in practise, whether the (new) appeal process and the existing complaints' procedure is easily accessible and clearly communicated to institutions and whether the new way of nominating and appointing the committee members ensures avoiding conflicts of interest (ESG 2.7).

EQAR Substantive Change Report

Agency #1	MusiQuE - Music Quality Enhancement
Agency acronym	MusiQuE
Expiry date #1	31/07/2025
Contact #1	Linda Messas
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Other organisations?	No
A. Has the organisational identity of the registered agency changed?	No
B. Has the organisational structure changed?	No
C. Changes in EQA activities	4. Not applicable, no new activities/no changes
D. Activity outside the scope of the ESG	No
File #1	2023-2024_Revised_Complaints_and_Appeals_Procedure_Final.pdf (285 KB)
Submit form?	I am ready to submit the change report form